

# Covert Cycle Stealing in a Single FIFO Server

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Consider a setting where Willie generates a Poisson stream of jobs and routes them to a single server that follows the first-in first-out discipline. Suppose there is an adversary Alice, who desires to receive service without being detected. We ask the question: What is the number of jobs that she can receive covertly, i.e., without being detected by Willie? In the case where both Willie and Alice jobs have exponential service times with respective rates  $\mu_1$  and  $\mu_2$ , we demonstrate a phase-transition when Alice adopts the strategy of inserting a single job probabilistically when the server idles: over  $n$  busy periods, she can achieve a covert throughput, measured by the expected number of jobs covertly inserted, of  $O(\sqrt{n})$  when  $\mu_1 < 2\mu_2$ ,  $O(\sqrt{n/\log n})$  when  $\mu_1 = 2\mu_2$ , and  $O(n^{\mu_2/\mu_1})$  when  $\mu_1 > 2\mu_2$ . When both Willie and Alice jobs have general service times, we establish an upper bound for the number of jobs Alice can execute covertly. This bound is related to the Fisher information. More general insertion policies are also discussed.

CCS Concepts: • **Mathematics of computing** → *Stochastic processes*; • **Networks** → *Network performance modeling*;

Additional Key Words and Phrases: Cycle stealing, covert communication, queue

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## 1 INTRODUCTION

This article considers the following problem. Willie has a sequence of jobs that arrive at a **first-in first-out (FIFO)** queue with a single server, whose processing rate is known to Willie. There exists another actor, Alice, who wants to sneak jobs into the queue for the purpose of stealing processing cycles from Willie. This article asks the following question: Can Alice process her jobs without Willie being able to determine this occurrence beyond making a random guess and, if she can, what is her achievable job processing rate? Answers to this question may apply to several

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scenarios. Alice could administer a data center, contract to provide Willie with a server with a guaranteed performance, and then resell some of the processing cycles [8]. Similar considerations apply to network contracts. Willie could own a home computer and Alice could install malware for the purpose of stealing computational resources.

To address this question of *covert cycle stealing*, we adopt the following model. Willie's jobs arrive according to a Poisson process to a FIFO queue served by a single server with a specified processing rate. Service times of Willie's jobs are assumed to be **independent and identically distributed (iid)** according to a general distribution. Alice can insert jobs as she wishes. Her service times are also iid coming from a general distribution that may differ from that of Willie's. Once an Alice job starts service, it must remain in service until completion; this can interfere with the processing of Willie's jobs. Last, both Willie and Alice know their own and the other party's service time distributions and can observe the arrival and departure times of Willie's jobs.

We formulate the problem as a statistical hypothesis testing problem where Willie's task is to determine whether or not Alice is stealing cycles, based on observed arrivals and departures. We study the **Insert-at-End-of-Busy-Period (IEBP)** policy, where Alice (probabilistically) inserts a single job each time a Willie busy period (to be defined) ends. We obtain several results, of which the most interesting hold for exponential services for both Willie (rate  $\mu_1$ ) and Alice (rate  $\mu_2$ ) and establish that over  $n$  busy periods, Alice can achieve a covert throughput – defined as the expected number of covertly inserted jobs – of  $O(\sqrt{n})$  when  $\mu_1 < 2\mu_2$ ,  $O(\sqrt{n/\log n})$  when  $\mu_1 = 2\mu_2$ , and  $O(n^{\mu_2/\mu_1})$  when  $\mu_1 > 2\mu_2$ . This is interesting, in part, because of the phase transition at  $\mu_1 = 2\mu_2$ ; earlier studies of covert communications and in steganography focused on establishing  $O(\sqrt{n})$  behavior through the control of Alice's parameters, avoiding regions in the parameter space where this behavior might not hold.

In addition to the above results for the IEBP policy when service times are exponentially distributed, we show that IEBP can also achieve a covert throughput of  $O(\sqrt{n})$  when Willie jobs have general service times and Alice jobs have (hyper-)exponential service times, under some constraints on the service rates.

The rest of the article is organized as follows. Section 2 discusses related work. Section 3 introduces the model and needed background on hypothesis testing. Section 4 introduces the IEBP policy. Section 5 lists the main results, and some preliminary results are established in Section 6. Sections 7-9 contain the proofs of the main results. Section 10 discusses alternative policies to the IEBP policy. Concluding remarks are given in Section 11.

A word on the notations. For any  $a \in [0, 1]$ , let  $\bar{a} := 1 - a$ . We denote the convolution of  $f$  and  $g$  by  $f * g$  and the  $n$ -fold tensor product of  $f$  with itself is denoted by  $f^{\otimes n}$ ; recall that  $f^{\otimes n}(x_1, \dots, x_n) = \prod_{i=1}^n f(x_i)$  with  $x_i \in \mathbb{R}^d$  ( $d \geq 1$ ). Throughout, we use the shorthand notations  $t_{i:j}$  for  $t_i, \dots, t_j$  for  $i < j$ ,  $a_n \sim_n b_n$  for  $\lim_{n \rightarrow \infty} a_n/b_n = 1$ , and  $\lim_n a_n$  (respectively,  $\liminf_n a_n$ ,  $\limsup_n a_n$ ) for  $\lim_{n \rightarrow \infty} a_n$  (respectively,  $\liminf_{n \rightarrow \infty} a_n$ ,  $\limsup_{n \rightarrow \infty} a_n$ ).

## 2 RELATED WORK

Cycle stealing has been analyzed in the queueing literature in the context of task assignment in multi-server systems. The goal is to allow servers to borrow cycles from other servers while they are idle to reduce backlogs and latencies and prevent servers from being under-utilized [10, 17, 18]. These papers focus on the performance analysis of such systems, in particular, mean response times with or without the presence of switching costs. There is no attempt to hide or cover up the theft of cycles.

This article focuses on the ability of an unknown user to steal cycles without the owner of the server detecting this. Thus, it is an instance of a much broader set of techniques used in digital

steganography and covert communications. Steganography is the discipline of hiding data in objects such as digital images. A steganographic system modifies fixed-size finite-alphabet covertext objects into stegotext containing hidden information. A fundamental result of steganography is the *square-root law (SRL)*,  $O(\sqrt{n})$  symbols of an  $n$  symbol covertext may safely be altered to hide an  $O(\sqrt{n} \log n)$ -bit message [9]. Covert communications is concerned with the transfer of information in a way that cannot be detected, even by an optimal detector. Here, there exists a similar SRL: suppose Alice may want to communicate to Bob in the face of a third party, Willie, without being detected by Willie. When communication takes place over a channel characterized by additive white Gaussian noise, it has been established that Alice can transmit  $O(\sqrt{n})$  bits of information in  $n$  channel uses [3]. This result has been extended to optical (Poisson noise) channels [2], binary channels [6], and many others [5, 21]. It has also been extended to include the presence of jammers [20], and to network settings [19]. Like our work, both steganography and covert communications rely on the use of statistical hypothesis testing. One difference from covert communications is that in our setting Alice hides her jobs in exponentially distributed noise (Willie's service times) and sometimes generally distributed noise, whereas Alice hides in zero mean Gaussian noise in covert communications. In addition, in the communications context, Alice has control over the power that she transmits at whereas in our context, Alice does not control the size of her jobs, only the rate at which they are introduced.

This work also has ties to the detection of **service-level agreement (SLA)** violation problem. Detecting SLA violation in today's complex computing infrastructures, such as clouds infrastructures, presents challenging research issues [8]. However no careful analysis of this problem has been conducted. Our work may provide an avenue to doing such.

During the review process, a paper related to ours appeared [22]. In Reference [22] Alice's jobs arrive continuously according to a Poisson process with rate  $\lambda_b$ . It is shown that if Willie knows the number of his jobs successively served in a busy period and  $\lambda_b$  lies below a certain threshold, then the expected number of jobs that Alice can covertly insert over  $n$  busy periods is  $O(\sqrt{n})$ . If instead Willie knows the length of each busy period instead, then the expected number of jobs that Alice can covertly insert is only  $O(1)$ .

### 3 MODEL AND BACKGROUND

This section gives details about the model we use in the present work and the needed background on hypothesis testing. As mentioned in the Introduction, there is a legitimate user, Willie, who sends a sequence of jobs to a single server with known service rate. There is also an illegitimate user, Alice, who wants to introduce a sequence of jobs to be serviced. The questions that we address are the following: Can Alice covertly introduce her stream of jobs, i.e., without Willie being able to tell with confidence whether she has introduced the stream or not, and if so, at what rate can she introduce her jobs? We answer these questions under the following assumptions:

- (1) Willie jobs arrive at the server according to a Poisson process with rate  $\lambda \in (0, \infty)$ ;
- (2) the service times of all jobs are independent;
- (3) the service time distributions are known to both parties;
- (4) the server serves all jobs in a FIFO manner;
- (5) once in service, Alice jobs cannot be preempted;
- (6) Willie observes only his arrivals and departures;
- (7) Alice observes Willie's and her own arrivals and departures.

The first four assumptions are made mainly for tractability. If Alice jobs can be preempted whenever a Willie job arrives, then Alice can hide her jobs during Willie's idle periods without affecting his jobs. Consequently, we make the fifth assumption to make the problem interesting. Note that

allowing Alice to also observe Willie arrivals and departures gives her the capability to identify idle periods within which to hide her jobs.

Assumption 6 implies that Willie does not know the state of the server. If he does, then Alice can only transmit during busy periods. However, if the scheduling policy is FIFO (Assumption 4), then Alice cannot know if an inserted job of hers will not be the last one of the busy period, in which case it will be detected by Willie; relaxing the FIFO assumption appears to be very challenging.

Assume that the system is empty at time 0. Denote by  $A_i$  and  $D_i$  the arrival and departure times of Willie's  $i$ th job, respectively, for  $i \geq 1$ . We assume that  $D_0 = 0$ . Note that  $0 < A_i < A_{i+1}$  and  $0 < D_i < D_{i+1}$ . Let  $A_{1:m} = \{A_1, \dots, A_m\}$ ,  $D_{1:m} = \{D_1, \dots, D_m\}$ . Let  $S_{1:m} = (S_1, \dots, S_m)$  denote the *reconstructed service times* of the first  $m$  jobs, which satisfy the following recurrence relation:

$$S_i = \begin{cases} D_1 - A_1, & i = 1, \\ D_i - \max\{A_i, D_{i-1}\}, & i \geq 2. \end{cases} \quad (1)$$

These are the service times perceived by Willie. Note that  $(A_{1:m}, S_{1:m})$  and  $(A_{1:m}, D_{1:m})$  contain the same information, as they uniquely determine each other. It is also all the information available to Willie in our model.

We define a **Willie Busy Period (W-BP)** to be the time interval between the arrival of a Willie job that finds no other Willie job in the system and the first subsequent departure of a Willie job that leaves no other Willie jobs in the system. Let  $M_j$  denote the number of Willie's jobs served in the first  $j$  W-BPs, which can be defined recursively by  $M_0 = 0$  and

$$M_j = \min \{i > M_{j-1} : A_{i+1} > D_i\}, \quad j \geq 1. \quad (2)$$

Let  $N_j = M_j - M_{j-1}$  denote the number of Willie jobs served in the  $j$ th W-BP.

Willie's observation is  $W_{1:n}$ , where

$$W_j := (M_j = m_j, A_{(m_{j-1}+1):m_j} = a_{(m_{j-1}+1):m_j}, S_{(m_{j-1}+1):m_j} = s_{(m_{j-1}+1):m_j}), \quad j = 1, \dots, n. \quad (3)$$

In other words, Willie observes  $n$  W-BPs and for each W-BP records the number of his jobs that have been served, their arrival times and reconstructed service times.

The null hypothesis  $H_0$  is that Alice does not insert jobs and the alternative hypothesis  $H_1$  is that Alice inserts jobs. Willie's test may incorrectly accuse Alice when she does not insert jobs, i.e., he rejects  $H_0$  when it is true. This is known as type I error or false alarm, and, its probability is denoted by  $P_{FA}$  [15]. However, Willie's test may fail to detect insertions of Alice's jobs, i.e., he accepts  $H_0$  when it is false. This is known as type II error or missed detection, and its probability is denoted by  $P_{MD}$ . Assume that Willie uses classical hypothesis testing with equal prior probabilities of each hypothesis being true. Then, the lower bound on the sum  $P_E = P_{FA} + P_{MD}$  characterizes the necessary trade-off between false alarms and missed detections in the design of a hypothesis test. If prior probabilities are not equal,  $\mathbb{P}(H_0) = \pi_0$  and  $\mathbb{P}(H_1) = \pi_1$ , then  $P_E \geq \min(\pi_0, \pi_1)(P_{FA} + P_{MD})$  [3, Section V.B]. Hence, scaling results obtained for equal priors apply to the case of non-equal priors, and we focus on the former in the remainder of the article.

#### 4 INSERT-AT-END-OF-BUSY-PERIOD POLICY

In this section, we consider the strategy that Alice inserts a job probabilistically at the end of each W-BP, which we call the **Insert-at-End-of-Busy-Period (IEBP) Policy**. Note that there may be an Alice job in the system at the start of a W-BP. This occurs when Alice has inserted a job at the end of a W-BP and that her job has not completed service by the time the next Willie job arrives.

Throughout the section, we assume that Willie jobs have service time distribution  $G_1$  with continuous pdf  $g_1$  and finite mean  $1/\mu_1 > 0$ , and that Alice jobs have service time distribution  $G_2$

General	
$\lambda$	arrival rate Willie jobs
$G_1, g_1$	cdf, pdf Willie job service time
$G_2, g_2$	cdf, pdf Alice job service time
$1/\mu_1$	Willie job expected service time
$1/\mu_2$	Alice job expected service time
$H_0$	null hypothesis (Alice does not insert jobs)
$H_1$	alternate hypothesis (Alice inserts jobs)
$T_V(u_0, u_1)$	variation distance between pdfs $u_0$ and $u_1$
$H(u_0, u_1)$	Hellinger distance between pdfs $u_0$ and $u_1$
$X$	random variable (rv) with pdf $g_1$
IEBP policy	
W-BP	Willie Busy Period
$Y$	Willie first job reconstructed service time
$V$	Willie idle period duration (exp. rate $\lambda$ )
$f_i$	pdf of $(Y, V)$ under $H_i, i = 0, 1$ ( $f_0(y, v) = g_1(y)\lambda e^{-\lambda v}$ )
$q$	probability Alice inserts a job ( $\bar{q} = 1 - q$ ); depends on $n$ , the number of W-BPs
$Z(q, y, v)$	$f_1(y, v)/f_0(y, v)$
$C_0$	Fisher information at origin ( $=\mathbb{E}[\rho(X, V)^2]$ , with $\rho(x, v)$ defined in (21))
$\tilde{f}_i$	pdf of $Y$ under $H_i, i = 0, 1$ ( $\tilde{f}_0(y) = g_1(y)$ )
$\tilde{Z}(q, y)$	$\tilde{f}_1(y)/\tilde{f}_0(y)$
$\mu r$	$\mu_1$
$\mu$	$\mu_2$
$X_r$	exponential rv, rate $\mu r$
$N_j$	nb. Willie jobs served in $j$ -th W-BP
$M_j$	nb. Willie jobs served in first $j$ W-BPs ( $M_j = \sum_{l=1}^j N_l$ )
$T(n)$	expected nb. Alice jobs inserted in $n$ W-BPs ( $T(n) = nq$ )
$T_W(n)$	expected nb. of Willie jobs served in $n$ W-BPs

Fig. 1. Glossary of main notation.

with continuous pdf  $g_2$  and finite mean  $1/\mu_2 > 0$ . Denote by  $G_i^*(s) = \int_0^\infty e^{-sx} g_i(x) dx$  the **Laplace Stieltjes transform (LST)** of  $g_i$  for  $i = 1, 2$ . We also assume  $\lambda/\mu_1 < 1$  so that the system is stable under  $H_0$ .

#### 4.1 Introducing the IEBP Policy

To motivate the IEBP policy, we first find the minimum probability that an Alice job interferes with Willie's jobs. Suppose an Alice job is inserted at time  $t$ , with service time  $\sigma_2 \sim G_2$ . Let  $U_t \geq 0$  be the unfinished work (of both Alice and Willie jobs) in the system just before time  $t$ . The newly inserted Alice job will affect Willie if he sends a job in the interval  $(t, t + U_t + \sigma_2)$ , the probability of which is

$$\begin{aligned} & \mathbb{P}(\text{at least one Willie job arrives in } (t, t + U_t + \sigma_2)) \\ & \geq \mathbb{P}(\text{at least one Willie job arrives in } (t, t + \sigma_2)) \end{aligned}$$

$$\begin{aligned}
&= \int_0^{\infty} \mathbb{P}(\text{at least one Willie job arrives in } (t, t+x))g_2(x)dx \\
&= \int_0^{\infty} (1 - e^{-\lambda x})g_2(x)dx = 1 - G_2^*(\lambda) := p.
\end{aligned} \tag{4}$$

Thus, if Alice is to insert a single job, then she should insert it when the system is idle to minimize the probability of interfering with a Willie job. Motivated by this observation, we introduce the IEBP policy below.

*Alice's strategy.* Alice inserts a job with probability  $q$  at the end of each W-BP. We refer to this as the IEBP policy. Given that Alice does insert a job, the probability that it interferes with a Willie job is given by  $p$  in Equation (4). Thus,  $pq$  is the probability that an interference occurs in a given W-BP.

## 4.2 Willie's Detector

It is not easy to work directly with the observation process  $W_{1:n}$  defined in Equation (3) (Section 3). Instead, we will work with the statistic  $(Y_{1:n}, V_{1:n})$ , with  $Y_j$  denoting the reconstructed service time of the first Willie job in the  $j$ th W-BP and  $V_j$  the length of the idle period preceding it. These quantities are given by

$$Y_j = S_{M_{j-1}+1}, \tag{5}$$

$$V_j = A_{M_{j-1}+1} - D_{M_{j-1}}. \tag{6}$$

Denote by  $f_i(y, v)$  the joint pdf of  $(Y, V)$  at  $(Y = y, V = v)$  under  $H_i$  for  $i = 0, 1$ . Also, let  $\tilde{f}_i(y) := \int_0^{\infty} f_i(y, v)dv$  denote the pdf of  $Y$  at  $Y = y$  under  $H_i$  for  $i = 0, 1$ . Under  $H_0$  the system is a standard M/G/1 queue; in particular, the random variables (rvs)  $Y$  and  $V$  are independent with pdf  $g_1(y)$  and  $\lambda e^{-\lambda v}$ , respectively, yielding

$$f_0(y, v) = g_1(y)\lambda e^{-\lambda v}, \tag{7}$$

$$\tilde{f}_0(y) = g_1(y). \tag{8}$$

Under  $H_1$ ,  $Y_j$  is the sum of the remaining service time of Alice's job, if any, when a Willie job initiates the  $j$ th W-BP, and of the service time of this Willie's job. Therefore, under  $H_1$  the system is an M/G/1 queue with arrival rate  $\lambda$ , exceptional first service time in a busy period with pdf  $\tilde{f}_1$ , and all other service times (the ordinary customers) in a busy period with pdf  $g_1$ . In Proposition 5.5 (Section 5) we derive some performance metrics of interest for this queueing system.

An important feature of the process  $(Y_{1:n}, V_{1:n})$  is that  $(Y_1, V_1), \dots, (Y_n, V_n)$  form iid rvs due to the Poisson nature of Willie job arrivals and the assumptions that Willie's and Alice's service times are mutually independent processes, further independent of the arrival process. This is the main benefit from using the statistic  $(Y_{1:n}, V_{1:n})$  instead of the statistic  $W_n$ . From now on  $(Y, V)$  denotes a generic  $(Y_j, V_j)$ .

The independence of the rvs  $(Y_1, V_1), \dots, (Y_n, V_n)$  under  $H_i$  ( $i = 0, 1$ ) implies that their joint pdf is given by  $f_i^{\otimes n}$ , the  $n$ -fold tensor product of  $f_i$  with itself.

The following lemma shows that  $(Y_{1:n}, V_{1:n})$  is a *sufficient statistic* (e.g., see Reference [15, Chapter 1.9]), that is, Willie does not lose any information by considering the statistic  $(Y_{1:n}, V_{1:n})$  instead of the statistic  $W_{1:n}$  to detect the presence of Alice. The proof is given in Appendix A.

LEMMA 4.1. *For every  $n \geq 1$ ,  $(Y_{1:n}, V_{1:n})$  is a sufficient statistic.*

Theorem 13.1.1 in Reference [15] is established in the case where a simple hypothesis  $P_0$  is tested against a simple alternative  $P_1$ . In our setting,  $q = 0$  is the simple hypothesis against the simple

alternative  $q = q(n)$ , and we are asking how we can scale  $q(n)$  down to 0 so that we can not differentiate  $q = 0$  and  $q = q(n)$ , with  $n$  the number of observed W-BPs.

**THEOREM 1** ([15], THEOREM 13.1.1). *Using the observed values  $(y_{1:n}, v_{1:n})$  of  $(Y_{1:n}, V_{1:n})$ , any test accepting  $H_0$  if  $\prod_{i=1}^n f_0(y_j, v_j) > \prod_{i=1}^n f_1(y_j, v_j)$  and rejecting  $H_0$  if  $\prod_{i=1}^n f_0(y_j, v_j) < \prod_{i=1}^n f_1(y_j, v_j)$  minimizes  $P_E$ . Furthermore, the minimum  $P_E$  is given by*

$$P_E^* = 1 - T_V(f_0^{\otimes n}, f_1^{\otimes n}),$$

where

$$T_V(u_0, u_1) = \frac{1}{2} \int |u_0(x) - u_1(x)| dx \quad (9)$$

is the total variation distance between two distributions with densities  $u_0$  and  $u_1$ , respectively.

We will henceforth assume that for a given  $(Y_{1:n}, V_{1:n})$  Willie uses the above optimal test.

We say that Alice's insertions are covert provided that, for any  $\epsilon > 0$ , she has an insertion strategy for each  $n$  such that

$$\liminf_n P_E^* \geq 1 - \epsilon, \quad (10)$$

or equivalently from Theorem 1, if for any  $\epsilon > 0$ ,

$$\limsup_n T_V(f_0^{\otimes n}, f_1^{\otimes n}) \leq \epsilon. \quad (11)$$

Note that a sufficient condition for Alice's insertions not being covert is that for some  $\delta \in (0, 1)$  there exists a detector such that

$$\limsup_n P_E < \delta. \quad (12)$$

Here the limit is taken over the number of busy periods that Willie observes. This covertness criterion was proposed in the context of low probability of detection communications in Reference [3].

Theorem 1 suggests using the total variation distance to analyze Willie's detectors. However, the total variation distance is often unwieldy even for products of pdfs, like  $f_0^{\otimes n}$  and  $f_1^{\otimes n}$ . To overcome this drawback, it is common (e.g., see Reference [3]) to use the following Pinsker's inequality (Lemma 11.6.1 in Reference [7]):

$$T_V(u_0, u_1) \leq KL(u_0 \| u_1), \quad (13)$$

where  $KL(u_0 \| u_1) := \int_{\mathbb{R}^d} u_0(x) \ln \frac{u_0(x)}{u_1(x)} dx$  is the *Kullback-Leibler divergence* between the probability distributions with pdf  $u_0$  and  $u_1$ , respectively.

However, we will work with the Hellinger distance, which has the advantage of offering both lower and upper bounds on the total variation distance. The Hellinger distance between two probability distributions with pdf  $u_0$  and  $u_1$ , respectively, denoted  $H(u_0, u_1)$ , is defined by

$$H(u_0, u_1) = \frac{1}{2} \int_{\mathbb{R}^d} (\sqrt{u_0(x)} - \sqrt{u_1(x)})^2 dx. \quad (14)$$

Note that

$$H(u_0, u_1) = 1 - \int_{\mathbb{R}^d} \sqrt{u_0(x)u_1(x)} dx, \quad (15)$$

and  $0 \leq H(u_0, u_1) \leq 1$ . It is known [13, Lemma 4.1] that

$$H(u_0, u_1) \leq T_V(u_0, u_1) \leq \sqrt{2H(u_0, u_1)}. \quad (16)$$

The upper bound (respectively, lower bound) in Equation (16) will be used to establish covert (respectively, non-covert) results.

We will also use the following well-known property of the Hellinger distance between pdfs  $u_0^{\otimes n}$  and  $u_1^{\otimes n}$  [16, Equation (1.4)]:

$$\begin{aligned} H(u_0^{\otimes n}, u_1^{\otimes n}) &= 1 - \int_{\mathbb{R}^d} \prod_{j=1}^n \sqrt{u_0(x_j)u_1(x_j)} \prod_{j=1}^n dx_j \quad \text{by Equation (15)} \\ &= 1 - \left( \int_{\mathbb{R}^d} \sqrt{u_0(x)u_1(x)} dx \right)^n. \end{aligned} \quad (17)$$

## 5 MAIN RESULTS

Let  $T(n)$  denote the expected number of jobs that Alice inserts in  $n$  W-BPs. Under the IEBP policy,

$$T(n) = nq. \quad (18)$$

This section presents the main results that characterize  $T(n)$  under various conditions as  $n$  becomes large. Implicit in all asymptotic results as  $n \rightarrow \infty$  is that  $q$  is a function of  $n$ .

Recall that  $f_i(y, v)$  is the joint pdf of  $(Y, V)$  at  $(Y = y, V = v)$  under  $H_i$  for  $i = 0, 1$ , with  $f_0$  given in Equation (7). The likelihood ratio

$$Z(q, y, v) := \frac{f_1(y, v)}{f_0(y, v)} \quad (19)$$

plays an important role in determining how many jobs Alice can insert covertly. It is shown in Lemma B.1 in Appendix B that  $Z$  has the following form:

$$Z(q, y, v) = 1 + q\rho(y, v), \quad (20)$$

where

$$\rho(y, v) := \frac{1}{g_1(y)} \int_0^y g_1(u)g_2(v + y - u)du - \bar{G}_2(v). \quad (21)$$

Since  $\rho(y, v)$  does not depend on the insertion probability  $q$ , this shows that the likelihood ratio  $Z(q, y, v)$  depends linearly on  $q$ . Define

$$C_0 := \mathbb{E}[\rho(X, V)^2], \quad (22)$$

where  $(X, V)$  has pdf  $f_0(x, v)$  at  $(x, v)$ .

It is worth noting that  $C_0 = J(0)$ , with  $J(q) := \mathbb{E} \left[ \left( \frac{d}{dq} \log f_1(X, V) \right)^2 \right]$  the Fisher information of  $(Y, V)$  about the parameter  $q$ . Indeed, since  $f_1(x, v) = f_0(x, v)(1 + q\rho(x, v))$  by Equations (19) and (20), we have

$$J(q) = \int \frac{1}{f_1(x, v)^2} \left( \frac{d}{dq} f_1(x, v) \right)^2 f_0(x, v) dx dv = \int \frac{\rho(x, v)^2}{(1 + q\rho(x, v))^2} f_0(x, v) dx dv,$$

and therefore  $J(0) = \mathbb{E}[\rho(X, V)^2]$ . The Fisher information evaluates the amount of information that a random variable carries about an unknown parameter [14].

Proposition 5.1 gives the covert throughput for general service time distributions. Its proof is given in Section 7.

**PROPOSITION 5.1 (COVERT THROUGHPUT FOR GENERAL SERVICE TIME DISTRIBUTION AND FINITE  $C_0$ ).** *Assume  $C_0 < \infty$ . Under the IEBP policy, the number of jobs Alice can insert covertly is  $T(n) = O(\sqrt{n})$  if  $\mathbb{E}[\rho(X, V)] = 0$ , and  $T(n) = O(1)$  if  $\mathbb{E}[\rho(X, V)] \neq 0$ .*



*Remark 1.*  $\mathbb{E}[\rho(X, V)] = 0$  for any pdf  $g_1$  if  $g_2$  is the pdf of an exponential or an hyper-exponential rv. Indeed, when  $g_2(x) = \mu_2 e^{-\mu_2 x}$ ,  $\rho(x, v)$  in Equation (21) writes

$$\rho(x, v) = e^{-\mu_2 v} \left( \frac{(g_1 * g_2)(x)}{g_1(x)} - 1 \right). \quad (23)$$

By the independence of  $X$  and  $V$  and the fact that  $g_1 * g_2$  is a pdf,

$$\mathbb{E}[\rho(X, V)] = \mathbb{E}[e^{-\mu_2 V}] \cdot \mathbb{E} \left[ \left( \frac{(g_1 * g_2)(X)}{g_1(X)} - 1 \right) \right] = 0. \quad (24)$$

The proof when  $g_2$  is the pdf of an hyper-exponential rv is a simple generalization. Note that  $\mathbb{E}[\rho(X, V)]$  does not always vanish. In particular,  $\mathbb{E}[\rho(X, V)] \neq 0$  when  $G_2$  is an Erlang distribution. Indeed, when  $g_2(x) = \frac{(k\mu_2)^k}{(k-1)!} x^{k-1} e^{-k\mu_2 x}$ ,  $k \geq 1$  (Alice service times follow a  $k$ -Erlang distribution with mean  $1/\mu_2$ ), it is easy to show that for any pdf  $g_1$ ,  $\mathbb{E}[\rho(X, V)] = (1 - G_2^*(\lambda)) \left( \frac{(k\mu_2)^k}{\mu_2} - 1 \right) \neq 0$  for all  $k > 1$ .

The next lemma gives conditions for  $C_0 < \infty$  under various distributional assumptions. Its proof is found in Appendix C.

LEMMA 5.2 (FINITENESS OF  $C_0$ ).

- (1) Suppose both Alice and Willie have exponential service times, i.e.,  $g_i(x) = \mu_i e^{-\mu_i x}$  for  $i = 1, 2$ . Then  $C_0 < \infty$  if and only if  $\mu_1 < 2\mu_2$ .
- (2) Suppose both Alice and Willie have hyper-exponential service times, i.e.,

$$g_i(x) = \sum_{l=1}^{K_i} p_{i,l} \mu_{i,l} e^{-\mu_{i,l} x},$$

where  $\sum_{l=1}^{K_i} p_{i,l} = 1$ , for  $i = 1, 2$ . Then,  $C_0 < \infty$  if and only if

$$\max_{1 \leq l \leq K_1} \mu_{1,l} \leq 2 \min_{1 \leq m \leq K_2} \mu_{2,m}.$$

- (3) Suppose Willie has Erlang service times and Alice has hyper-exponential service times, i.e.,

$$g_1(x) = \frac{v_1^{K_1}}{(K_1 - 1)!} x^{K_1 - 1} e^{-v_1 x}$$

and

$$g_2(x) = \sum_{l=1}^{K_2} p_{2,l} \mu_{2,l} e^{-\mu_{2,l} x},$$

where  $\sum_{l=1}^{K_2} p_{2,l} = 1$ . Then,  $C_0 < \infty$  if and only if

$$v_1 < 2 \min_{1 \leq l \leq K_2} \mu_{2,l}.$$

Proposition 5.1 gives sufficient conditions for Alice to be covert. This raises the following questions:

- Q1:** When  $C_0 < \infty$ , can Alice insert covertly more than  $O(\sqrt{n})$  jobs on average during  $n$  W-BPs?
- Q2:** When  $C_0 = \infty$ , what is the maximum number of jobs that Alice can insert covertly on average during  $n$  W-BPs?

We do not have full answers to the above questions. Proposition 5.3 first gives a necessary condition for Alice to be covert under IEBP. Proposition 5.4 then provides a partial answer for the IEBP policy when both Alice and Willie have exponential service times. Proofs are found in Sections 8 and 9.

**PROPOSITION 5.3 (NECESSARY CONDITION FOR COVERTNESS).** *Under IEBP Alice cannot be covert if  $\limsup_{n \rightarrow \infty} q > 0$ .*

Consider now the situation when  $\lim_{n \rightarrow \infty} q = 0$ . The result below is the main result of the article.

**PROPOSITION 5.4 (COVERT THROUGHPUT AND CONVERSE FOR EXPONENTIAL SERVICE TIME DISTRIBUTION).** *Assume that  $g_i(x) = \mu_i e^{-\mu_i x}$  for  $i = 1, 2$ , and Alice uses the IEBP policy with  $\lim_{n \rightarrow \infty} q = 0$ . She can be covert if*

$$T(n) = \begin{cases} O(\sqrt{n}), & \text{if } \mu_1 < 2\mu_2, \\ O(\sqrt{n/\log n}), & \text{if } \mu_1 = 2\mu_2, \\ O(n^{\mu_2/\mu_1}), & \text{if } \mu_1 > 2\mu_2. \end{cases} \quad (25)$$

*She cannot be covert if*

$$T(n) = \begin{cases} \omega(\sqrt{n}), & \text{if } \mu_1 < 2\mu_2, \\ \omega(\sqrt{n/\log n}), & \text{if } \mu_1 = 2\mu_2, \\ \omega(n^{\mu_2/\mu_1}), & \text{if } \mu_1 > 2\mu_2. \end{cases} \quad (26)$$

The above results are in terms of  $T(n)$ , the expected number of jobs inserted by Alice over  $n$  successive W-BPs. It is interesting to determine also the expected number of Willie jobs served during these  $n$  W-BPs under the IEBP policy. Let  $T_W(n)$  be this number. When  $q = 0$ , the system behaves like a standard M/G/1 queue with traffic intensity  $\lambda/\mu_1 < 1$  and it is known that the expected number of jobs served in a busy period is  $(1 - \lambda/\mu_1)^{-1}$  [12], yielding  $T_W(n) = n(1 - \lambda/\mu_1)^{-1}$ . Proposition 5.5 below shows that the IEBP policy increases each W-BP by a constant factor. The proof is in Appendix H.

**PROPOSITION 5.5.** *Under IEBP,  $T_W(n) = \Theta(n)$ . More precisely,*

$$T_W(n) = \frac{n}{1 - \lambda/\mu_1} + \frac{\lambda q n}{1 - \lambda/\mu_1} \int_0^\infty t \hat{g}_2(t) dt, \quad (27)$$

*which gives the two-sided inequality*

$$n \leq T_W(n) \leq n \left( \frac{1 + q\lambda/\mu_2}{1 - \lambda/\mu_1} \right). \quad (28)$$

*If  $g_2(x) = \mu_2 e^{-\mu_2 x}$ , i.e., Alice job service times are exponentially distributed, then*

$$T_W(n) = n \left( \frac{1 + pq\lambda/\mu_1}{1 - \lambda/\mu_2} \right). \quad (29)$$

*Remark 2.* Recall that the Fisher information regarding  $q$  is infinity at  $q = 0$  when  $\mu_1 \geq \mu_2$ . It is interesting to speculate that this translates into facilitating Willie's detection task, which appears in the form of the phase transition in Equations (25) and (26). Note that one implication of this transition is that Alice should select job sizes with mean size  $1/\mu_2 < 2/\mu_1$  to increase throughput without being detected.

## 6 PRELIMINARY RESULTS

We first specialize the two-sided inequality in Equation (16) to the case where  $u_0 = f_0^{\otimes n}$  and  $u_1 = f_1^{\otimes n}$  and then develop a covert (respectively, non-covert) criterion for Alice.

LEMMA 6.1. *The Hellinger distance between  $f_0^{\otimes n}$  and  $f_1^{\otimes n}$  is given by*

$$H(f_0^{\otimes n}, f_1^{\otimes n}) = 1 - \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n. \quad (30)$$

PROOF. By Equations (17) and (19),

$$\begin{aligned} H(f_0^{\otimes n}, f_1^{\otimes n}) &= 1 - \left( \int_{[0, \infty)^2} \sqrt{f_0(y, v) f_1(y, v)} dy dv \right)^n \\ &= 1 - \left( \int f_0(y, v) \sqrt{Z(q, y, v)} dy dv \right)^n \\ &= 1 - \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n. \end{aligned}$$

□

Specializing (16) to the value of  $H(f_0^{\otimes n}, f_1^{\otimes n})$  found in Lemma 6.1 gives,

LEMMA 6.2 (LOWER & UPPER BOUNDS ON TOTAL VARIATION DISTANCE FOR STATISTIC  $\{Y_j, V_j\}_j$ ). *For every  $n \geq 1$ ,*

$$1 - \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n \leq T_V(f_0^{\otimes n}, f_1^{\otimes n}) \leq \sqrt{2 \left( 1 - \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n \right)}. \quad (31)$$

Combining Lemma 6.2, the covert criterion Equation (11), and the non-covert criterion Equation (12) yields the following covert/non-covert criterion for Alice:

COROLLARY 6.3 (COVERT/NON-COVERT CRITERIA FOR THE IEPB POLICY). *Assume that Willie uses an optimal detector for the sufficient statistic  $(Y_{1:n}, V_{1:n})$ . Alice's insertions are covert if for any  $\epsilon > 0$ ,*

$$\liminf_n \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n \geq 1 - \epsilon, \quad (32)$$

*and Alice's insertions are not covert if for any  $\delta > 0$ ,*

$$\limsup_n \left( \mathbb{E} \left[ \sqrt{Z(q, X, V)} \right] \right)^n < \delta. \quad (33)$$

The lower bound Equation (32) is used to derive the covert throughput Equation (25) in Proposition 5.4.

We now state and prove a non-covert criterion for the IEPB policy. We do so by proposing and analyzing a detector that relies on the (non-sufficient) statistic  $\{Y_j\}_j$ . Recall that rvs  $Y_1, \dots, Y_n$  are iid with common pdf  $\tilde{f}_i(y)$  under  $H_i$ , for  $i = 0, 1$ . The non-covert criterion is obtained by applying Theorem 13.1.1 in Reference [15] to the statistic  $Y_{1:n}$ , which yields the minimum  $P_E$  to be  $1 - T_V(\tilde{f}_0^{\otimes n}, \tilde{f}_1^{\otimes n})$ .

The following lemmas are the analog of Lemmas 6.1 and 6.3 for the statistic  $\{Y_j\}$ .

LEMMA 6.4. *The Hellinger distance between  $\tilde{f}_0^{\otimes n}$  and  $\tilde{f}_1^{\otimes n}$  is given by*

$$H(\tilde{f}_0^{\otimes n}, \tilde{f}_1^{\otimes n}) = 1 - \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(q, X)} \right] \right)^n, \quad (34)$$

with

$$\tilde{Z}(q, x) := \frac{\tilde{f}_1(x)}{g_1(x)}. \quad (35)$$

LEMMA 6.5 (LOWER BOUND ON TOTAL VARIATION DISTANCE FOR STATISTIC  $Y_{1:n}$ ). *For every  $n \geq 1$*

$$1 - \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(q, X)} \right] \right)^n \leq T_V(\tilde{f}_0^{\otimes n}, \tilde{f}_1^{\otimes n}). \quad (36)$$

The proof of Lemma 6.4 mimics that of Lemma 6.1 and is omitted. Lemma 6.5 follows from Lemma 6.4 and the lower bound in Equation (16).

The non-covert criterion for the statistic  $\{Y_j\}_j$  announced earlier is given below. Its proof follows from Equations (12) and (36).

COROLLARY 6.6 (NON-COVERT CRITERION FOR THE IEPB POLICY). *Assume that Willie uses an optimal detector for the statistic  $\{Y_j\}_j$ . Alice's insertions are not covert if for any  $\delta > 0$ ,*

$$\limsup_n \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(q, X)} \right] \right)^n < \delta. \quad (37)$$

Corollary 6.6 is used in the proofs of Proposition 5.3 and of the converse Equation (26) in Proposition 5.4.

*Remark 3.* In direct analogy with the upper bound in Lemma 6.2 it is worth noting that  $T_V(\tilde{f}_0^{\otimes n}, \tilde{f}_1^{\otimes n})$  in Lemma 6.5 is upper bounded by  $\sqrt{2(1 - (\mathbb{E}[\sqrt{\tilde{Z}(q, X)}])^n)}$ . However, this bound is not useful for establishing a covert result, since it does not use the sufficient statistic  $(Y_{1:n}, V_{1:n})$ .

## 7 PROOF OF PROPOSITION 5.1

The proof of Proposition 5.1 relies on an upper bound on the total variation distance between  $f_0^{\otimes n}$  and  $f_1^{\otimes n}$ , given in Lemma 7.1 below. Recall the definition of  $\rho(X, V)$  given in Equation (21).

LEMMA 7.1. *Let  $(X, V)$  be rvs with density  $f_0$ . Assume that  $\mathbb{E}[\rho(X, V)] = 0$ . Then, for every  $n \geq 1$ ,*

$$T_V(f_0^{\otimes n}, f_1^{\otimes n}) \leq \frac{1}{2} \sqrt{(1 + q^2 C_0)^n - 1}, \quad (38)$$

where  $C_0$  is defined in Equation (22).

PROOF. Let  $\{(X_j, V_j)\}_j$  be iid rvs with pdf  $f_0$ . By Equation (9),

$$\begin{aligned} 2T_V(f_0^{\otimes n}, f_1^{\otimes n}) &= \int_{[0, \infty)^{2n}} \left| \prod_{j=1}^n f_0(y_j, v_j) - \prod_{j=1}^n f_1(y_j, v_j) \right| \prod_{j=1}^n dy_j dv_j \\ &= \int_{[0, \infty)^{2n}} \prod_{j=1}^n f_0(y_j, v_j) \left| 1 - \prod_{j=1}^n Z(q, y_j, v_j) \right| \prod_{j=1}^n dy_j dv_j \\ &= \mathbb{E} \left[ \left| 1 - \prod_{j=1}^n Z(q, X_j, V_j) \right| \right], \end{aligned} \quad (39)$$

where the second equality follows from Equation (19).

Using the inequality  $\mathbb{E}|U| \leq \sqrt{\mathbb{E}[U^2]}$  in Equation (39) yields

$$\begin{aligned}
(2T_V(f_0^{\otimes n}, f_1^{\otimes n}))^2 &\leq 1 - 2\mathbb{E}\left[\prod_{j=1}^n Z(q, X_j, V_j)\right] + \mathbb{E}\left[\left(\prod_{j=1}^n Z(q, X_j, V_j)\right)^2\right] \\
&= 1 - 2[\mathbb{E}Z(q, X, V)]^n + [\mathbb{E}[Z(q, X, V)^2]]^n \\
&= -1 + \left(1 + 2q\mathbb{E}[\rho(X, V)] + q^2\mathbb{E}[\rho(X, V)^2]\right)^n \\
&= -1 + \left(1 + q^2\mathbb{E}[\rho(X, V)^2]\right)^n,
\end{aligned} \tag{40}$$

where we have used the value of  $Z(q, x, v)$  obtained in Equation (80) in Appendix B and the assumption that  $\mathbb{E}[\rho(X, V)] = 0$  to establish the last two identities.  $\square$

We are now in position to prove Proposition 5.1.

**PROOF OF PROPOSITION 5.1.** To compute the covert throughput, assume that Willie uses an optimal detector for the sufficient statistic  $\{(Y_j, V_j), j = 1, \dots, n\}$ . Let

$$q = \frac{\delta}{\phi(n)},$$

with  $\delta \in (0, 1]$  and  $\phi : \{1, 2, \dots\} \rightarrow [1, \infty)$ , so that by Equation (18)

$$T(n) = \frac{\delta n}{\phi(n)}. \tag{41}$$

First consider the case  $\mathbb{E}[\rho(X, V)] = 0$ . Note that  $T(n) = \mathcal{O}(\sqrt{n})$  implies

$$\limsup_n \frac{\sqrt{n}}{\phi(n)} < \infty. \tag{42}$$

By Lemma 7.1,

$$\sup_{k \geq n} T_V(f_0^{\otimes k}, f_1^{\otimes k}) \leq \sup_{k \geq n} \frac{1}{2} \sqrt{\left(1 + \frac{\delta^2 C_0}{\phi(k)^2}\right)^k} - 1 \sim \frac{\delta \sqrt{C_0}}{2} \sup_{k \geq n} \frac{k}{\phi(k)^2}, \quad \text{as } n \rightarrow \infty,$$

as  $\lim_n \phi(n) = \infty$  by Lemma D.1 in Appendix D. Therefore,

$$\limsup_n T_V(f_0^{\otimes n}, f_1^{\otimes n}) \leq \frac{\delta \sqrt{C_0}}{2} \left(\limsup_n \frac{\sqrt{n}}{\phi(n)}\right)^2. \tag{43}$$

By making  $\delta$  small enough,  $\limsup_n T_V(f_0^{\otimes n}, f_1^{\otimes n})$  can be made arbitrarily small. We then conclude from Equation (10) that Alice is covert when  $T(n) = \mathcal{O}(\sqrt{n})$ , which completes the proof for the case  $\mathbb{E}[\rho(X, V)] = 0$ .

Now consider the case  $\mathbb{E}[\rho(X, V)] \neq 0$ . Note that  $T(n) = \frac{\delta n}{\phi(n)} = \mathcal{O}(1)$  implies there exist  $k > 0$  and  $n_0$  such that for all  $n \geq n_0$ ,  $0 \leq \frac{n}{\phi(n)} \leq k$ . Using inequality Equation (40) and the definition of  $Z(q, y, v)$  in Equation (20) gives

$$\begin{aligned}
&(2T_V(f_0^{\otimes n}, f_1^{\otimes n}))^2 \\
&\leq 1 - 2e^{n \log\left(1 + \frac{\delta}{\phi(n)} \mathbb{E}[\rho(X, V)]\right)} + e^{n \log\left(1 + \frac{2\delta}{\phi(n)} \mathbb{E}[\rho(X, V)] + \frac{\delta^2}{\phi(n)^2} C_0^2\right)} \\
&\sim 1 - 2e^{\mathbb{E}[\rho(X, V)] \frac{\delta n}{\phi(n)}} + e^{2\mathbb{E}[\rho(X, V)] \frac{\delta n}{\phi(n)} + \delta^2 C_0^2 \frac{n}{\phi(n)^2}},
\end{aligned} \tag{44}$$

as  $n \rightarrow \infty$ . Since  $\frac{n}{\phi(n)}$  and  $\frac{n}{\phi(n)^2}$  are bounded away from infinity as  $n \rightarrow \infty$ , we see that the **right-hand side (r.h.s.)** of Equation (44) can be made arbitrarily close to 0 by letting  $\delta \rightarrow 0$ . We then conclude from Equation (10) that Alice is covert when  $T(n) = O(1)$ , which completes the proof.  $\square$

## 8 PROOF OF PROPOSITION 5.3

The proof uses Corollary 6.6. Take  $q = \frac{1}{\phi(n)}$  with  $\limsup_n q > 0$  or, equivalently,  $\liminf_n \phi(n) < \infty$ .

Assume that Willie uses an optimal detector for the statistic  $\{Y_j\}_j$  so that Corollary 6.6 applies. Recall (cf. Section 6) that  $\tilde{f}_1(y)$  (respectively,  $g_1(y)$ ) is the pdf of  $Y$  under  $H_1$  (respectively,  $H_0$ ), with  $\tilde{Z}(q, y) = \frac{\tilde{f}_1(y)}{g_1(y)}$  being the associated likelihood ratio.

We first derive properties of  $\tilde{Z}(q, y)$ , to be used in this proof and in the proof of Proposition 5.4. We claim that

$$\tilde{Z}(q, y) = \int_0^\infty \lambda e^{-\lambda v} Z(q, y, v) dv. \quad (45)$$

Indeed by Equations (19) and (7)

$$\int_0^\infty \lambda e^{-\lambda v} Z(q, y, v) dv = \frac{1}{g_1(y)} \int_0^\infty f_1(y, v) dv = \frac{\tilde{f}_1(y)}{g_1(y)} = \tilde{Z}(q, y),$$

from the definition of  $\tilde{Z}(q, y)$  in Equation (35). Hence, by Equation (20),

$$\tilde{Z}(q, y) = 1 + q\tilde{\rho}(y), \quad (46)$$

with

$$\begin{aligned} \tilde{\rho}(y) &:= \int_0^\infty \lambda e^{-\lambda v} \rho(y, v) dv \\ &= \frac{1}{g_1(y)} \int_0^\infty \lambda e^{-\lambda v} \int_0^y g_1(u) g_2(v + y - u) du dv - \int_0^\infty \lambda e^{-\lambda v} \bar{G}_2(v) dv \quad \text{by (21)} \\ &= \frac{(g_1 * \hat{g}_2)(y)}{g_1(y)} - p, \end{aligned} \quad (47)$$

by using the definition of  $p$  in Equation (4), and where

$$\hat{g}_2(t) := \int_0^\infty \lambda e^{-\lambda v} g_2(v + t) dv. \quad (48)$$

We are now ready to prove Proposition 5.3. Recall that  $X$  is a rv with pdf  $g_1$ . We have

$$\mathbb{E} \left[ \sqrt{\tilde{Z}(q, X)} \right] = \int \sqrt{\prod_{i=0}^1 \tilde{f}_i(x)} dx \leq \sqrt{\prod_{i=0}^1 \int \tilde{f}_i(x) dx} = 1, \quad (49)$$

by Cauchy-Schwarz inequality. Equality holds in Equation (49) if and only if (see, e.g., Reference [1, p. 14])  $\tilde{f}_1(x) = c\tilde{f}_0(x)$  for some constant  $c > 0$ . Since both  $\tilde{f}_0$  and  $\tilde{f}_1$  are densities, integrating over  $[0, \infty)$  yields  $c = 1$ , which is equivalent to  $q = 0$  from Equations (35) and (46). This shows that

$\mathbb{E}[\sqrt{\tilde{Z}(q, X)}] < 1$  if and only if  $0 < q \leq 1$ .

Since  $\liminf_n \phi(n) := d < \infty$  by assumption, there exists a subsequence of  $\{\phi(n)\}_n$ , say  $\{\phi(k_n)\}_n$ , such that  $\phi(k_n) \geq d$  with  $\lim_n \phi(k_n) = d$ .

Let  $M := \sup_{1/d \leq q \leq 1} \mathbb{E}[\sqrt{\tilde{Z}(q, X)}]$ . Note  $\sqrt{\tilde{Z}(q, X)} = \sqrt{1 + q\tilde{\rho}(X)} \leq \sqrt{1 + |\tilde{\rho}(X)|} \leq 1 + |\tilde{\rho}(X)|$ . By Equation (47),  $\mathbb{E}[|\rho(X)|] \leq \int (g_1 * \hat{g}_2)(t) dt + p$  and  $g_1 * \hat{g}_2$  is integrable as both  $g_1$  and  $\hat{g}_2$  are integrable.

The Dominated Convergence Theorem then guarantees that the function  $q \mapsto \mathbb{E}[\sqrt{\tilde{Z}(q, X)}]$  is continuous. Since  $\mathbb{E}[\sqrt{\tilde{Z}(q, X)}] < 1$  for all  $q \in [1/d, 1]$  as shown above, we have  $M < 1$ . Therefore,

$$\mathbb{E} \left[ \sqrt{\tilde{Z}(1/\phi(k_n), X)} \right] \leq M < 1$$

for all  $n$ . As a result,

$$\lim_n \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(1/\phi(k_n), X)} \right] \right)^n = 0,$$

which implies from Corollary 6.6 that Alice's insertions are not covert when  $\liminf_n \phi(n) < 0$ , or equivalently when  $\limsup_n q = \infty$ .

## 9 PROOF OF PROPOSITION 5.4

Throughout this section, we assume that Alice and Willie job service times are exponentially distributed with rate  $\mu_2$  and  $\mu_1$ , respectively, namely,  $g_i(x) = \mu_i e^{-\mu_i x}$  for  $i = 1, 2$ .

The proof of Proposition 5.4 relies on Corollaries 6.3 and 6.6, and Lemma 9.1 below. Before stating the latter, let us introduce some notation.

Let  $\mu_1 = r\mu$  and  $\mu_2 = \mu$ . For  $r \neq 1$ , define  $\beta = \frac{r}{r-1}$  and note that  $r = \frac{\beta}{\beta-1}$  and  $1 - \beta = \frac{1}{r-1}$ . Let  $X_r$  denote an exponential rv with rate  $\mu r$ .

For  $\theta \in [0, 1]$ ,  $x \geq 0$ , define

$$\Xi(\theta, x) = \begin{cases} 1 + \theta(\mu x - 1), & \text{if } r = 1, \\ 1 + \theta \left( \frac{e^{(r-1)\mu x}}{r-1} - \beta \right), & \text{if } r \neq 1. \end{cases} \quad (50)$$

By specializing  $Z(q, x, v)$  in Equation (20) to the case where  $g_i(x) = \mu_i e^{-\mu_i x}$  for  $i = 1, 2$ , we obtain from Equation (23) that

$$Z(q, x, v) = \Xi(qe^{-\mu v}, x), \quad \forall q \in [0, 1], x \geq 0, v \geq 0. \quad (51)$$

However, by Equation (45) and the fact that  $\Xi(\theta, x)$  is linear in  $\theta$ ,

$$\tilde{Z}(q, x) = \int_0^\infty \lambda e^{-\lambda v} \Xi(qe^{-\mu v}, x) dv = \Xi \left( \int_0^\infty q \lambda e^{-(\lambda+\mu)v} dv, x \right) = \Xi(pq, x), \quad \forall q \in [0, 1], x \geq 0, \quad (52)$$

where we have used that  $p = \lambda/(\mu_2 + \lambda)$  (see Equation (4)) when Alice job service times are exponentially distributed.

For  $\theta \in [0, 1]$ , define

$$\xi_r(\theta) := \frac{(\beta - 1)\theta}{1 - \beta\theta}, \quad (53)$$

for  $r \geq 2$  (i.e.,  $1 < \beta \leq 2$ ), and

$$I_\beta := \beta \int_0^\infty \frac{1 + \frac{1}{2}t - \sqrt{t+1}}{t^{\beta+1}} dt, \quad (54)$$

for  $r > 2$ . Since  $\beta \in (1, 2)$  when  $r > 2$ , the generalized integral  $I_\beta$  is finite and positive.

LEMMA 9.1. For  $\theta \in [0, 1]$ , define

$$F_r(\theta) := \begin{cases} \frac{1-r}{4(r-2)}\theta + o(\theta)^2, & \text{if } 0 < r < 1, \\ \frac{1}{4}\xi_2^2(\theta) \log \xi_2(\theta) + \Delta_2(\xi_2(\theta)), & \text{if } r = 2, \\ -I_\beta \xi_r^\beta(\theta) + \Delta_r(\xi_r(\theta)), & \text{if } r > 2, \end{cases} \quad (55)$$

where, for  $t > 0$ ,

$$\Delta_r(t) := \begin{cases} o(t^2 \log t), & \text{if } r = 2, \\ o(t^\beta), & \text{if } r > 2. \end{cases} \quad (56)$$

Then, for  $r \in (0, 1) \cup [2, \infty)$ ,

$$\mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right] = 1 + F_r(\theta), \quad 0 \leq \theta \leq 1. \quad (57)$$

The proof of Lemma 9.1 is given in Appendix E.

Since  $\xi_r(\theta)$  defined in Equation (53) will only be evaluated at  $\theta = qe^{-\mu v}$  with  $q = \delta/\phi(n)$  and  $\delta \in [0, 1]$ , thereby yielding  $\xi_r(\theta) = \frac{(\beta-1)\delta}{e^{\mu v}\phi(n)-\beta\delta}$ , we omit the argument  $\theta$  in  $\xi_r(\theta)$  to simplify notation.

We are now ready to prove Proposition 5.4. Recall that at the beginning of an idle period, Alice inserts a job with probability  $q(n) = \frac{\delta}{\phi(n)}$ ,  $\delta \in (0, 1]$ , with

$$\lim_n \phi(n) = \infty.$$

Henceforth, we drop the argument  $n$  in  $q(n)$ . Furthermore,

$$T(n) = nq = \frac{\delta n}{\phi(n)} \quad (58)$$

is the expected number of Alice's insertions in  $n$  W-BPs.

### 9.1 Proof of Equation (25)

We assume that Willie uses an optimal detector for the sufficient statistic  $\{(Y_j, V_j)\}_j$ , which allows us to apply Corollary 6.3.

*9.1.1 Case  $\mu_1 < 2\mu_2$ .* The proof follows from Proposition 5.1, since  $\mathbb{E}[\rho(X, V)] = 0$  when Alice and Willie job service times are exponentially distributed (cf. Remark 1) and since  $C_0 < \infty$  when  $\mu_1 < 2\mu_2$ , as shown in Lemma 5.2-(1).

*9.1.2 Case  $\mu_1 = 2\mu_2$ .* Without loss of generality, we assume in this section that

$$\phi(n) \geq 8, \quad \forall n \geq 1. \quad (59)$$

This assumption is motivated by the need to have  $\log \phi(n) > 2$  (for the proof of Lemma F.2 in Appendix F).

Recall that  $X_2$  denotes an exponential rv with rate  $2\mu$ . By Lemma 9.1,

$$\begin{aligned} \left( \mathbb{E} \left[ \sqrt{Z(\delta/\phi(n), X_2, V)} \right] \right)^n &= \left( 1 + \int_0^\infty \lambda e^{-\lambda v} \left( \frac{1}{4} \xi_2^2 \log \xi_2 + \Delta_2(\xi_2) \right) dv \right)^n \\ &= e^{n \log \left( 1 + \int_0^\infty \lambda e^{-\lambda v} \xi_2^2 \log \xi_2 \times \left( \frac{1}{4} + \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right) dv \right)}, \end{aligned} \quad (60)$$

with  $\Delta_2(z) = o(z^2 \log z)$  and  $\xi_2 = \frac{\delta e^{-\mu v}}{\phi(n) - 2\delta e^{-\mu v}} > 0$  for all  $n \geq 1$  and for all  $v \geq 0$  thanks to (59). For  $v \geq 0$  notice that  $\xi_2 > 0$  for all  $n$  and  $\xi_2 \rightarrow 0$  as  $n \rightarrow \infty$ . Define

$$D_n := \int_0^\infty \lambda e^{-(\lambda+2\mu)v} \frac{\log \xi_2}{(\phi(n) - 2\delta e^{-\mu v})^2} \left( \frac{1}{4} + \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right) dv, \quad (61)$$



so that Equation (60) rewrites

$$\left( \mathbb{E} \left[ \sqrt{Z(\delta/\phi(n), X_2, V)} \right] \right)^n = e^{n \log(1+\delta^2 D_n)}. \quad (62)$$

The proof of Equation (25) for  $\mu_1 = 2\mu_2$  consists in showing that, as  $n \rightarrow \infty$ , the r.h.s. of Equation (62) can be made arbitrary close to one by selecting  $\delta$  small enough, and to apply Equation (32) in Corollary 6.3.

The first step is to show that  $D_n \rightarrow 0$  as  $n \rightarrow \infty$ . This result is shown in Lemma F.1 in Appendix F. Hence,

$$\left( \mathbb{E} \left[ \sqrt{Z(\delta/\phi(n), X_2, V)} \right] \right)^n \sim_n e^{\delta^2 n D_n} \quad (63)$$

from Equation (62). The second step is to show that  $nD_n$  is bounded as  $n \rightarrow \infty$ . This result is shown in Lemma F.2 in Appendix F under the condition that  $T(n) = O(\sqrt{n/\log n})$ .

The proof is concluded as follows: when  $T(n) = O(\sqrt{n/\log n})$ , by Equation (63) and Lemma F.2, as  $n \rightarrow \infty$ ,  $(\mathbb{E}[\sqrt{Z(\delta/\phi(n), X_2, V)}])^n$  can be made arbitrarily close to one by taking  $\delta$  small enough. The proof of Equation (25) for  $\mu_1 = 2\mu_2$  then follows from Equation (32) in Corollary 6.3.

9.1.3 Case  $\mu_1 > 2\mu_2$ . Fix  $r > 2$  so that  $1 < \beta < 2$ . By Lemma 9.1

$$\begin{aligned} \left( \mathbb{E} \left[ \sqrt{Z(\delta/\phi(n), X_r, V)} \right] \right)^n &= e^{n \log(1 + \int_0^\infty \lambda e^{-\lambda v} (-I_\beta \xi_r^\beta + \Delta_r(\xi_r)) dv)} \\ &= e^{n \log(1 + \delta^\beta (\beta-1)^\beta E_n)}, \end{aligned} \quad (64)$$

with  $\Delta_r(z) = o(z^\beta)$ ,  $\xi_r = \frac{\delta(\beta-1)}{e^{\mu\beta\phi(n)} - \delta\beta}$ , and

$$E_n := - \int_0^\infty \lambda e^{-\lambda v} \frac{I_\beta - \Delta_r(\xi_r)/\xi_r^\beta}{(e^{\mu\beta\phi(n)} - \delta\beta)^\beta} dv. \quad (65)$$

Lemma F.3 in Appendix F states that  $E_n \rightarrow 0$  as  $n \rightarrow \infty$  and Lemma F.4 in Appendix F states that  $nE_n$  is bounded as  $n \rightarrow \infty$  when  $T(n) = O(n^{\mu_2/\mu_1})$ . Therefore, cf. Equation (64),

$$\left( \mathbb{E} \left[ \sqrt{Z(\delta/\phi(n), X_r, V)} \right] \right)^n \sim_n e^{\delta^\beta (\beta-1)^\beta n E_n}, \quad (66)$$

and when  $T(n) = O(n^{\mu_2/\mu_1})$  as  $n \rightarrow \infty$  the r.h.s. of Equation (66) can be made arbitrarily close to one by selecting  $\delta$  small enough. The proof of Equation (25) for  $\mu_1 > 2\mu_2$  then follows from Equation (32) in Corollary 6.3.

## 9.2 Proof of Equation (26)

We assume that Willie uses an optimal detector for the statistic  $\{Y_j\}_j$ , which will allow us to use the non-covert criterion in Corollary 6.6. Since the proofs in Sections 9.2.1–9.2.3 will not depend on  $\delta \in (0, 1]$ , we assume without loss of generality that  $\delta = 1$ , yielding  $q = \frac{1}{\phi(n)}$  and  $T(n) = \frac{n}{\phi(n)}$ .

9.2.1 Case  $\mu_1 < \mu_2$ . Assume that  $T(n) = \omega(\sqrt{n})$ , or equivalently

$$\lim_{n \rightarrow \infty} \frac{n}{\phi(n)^2} = \infty. \quad (67)$$

Assume first that  $0 < r < 1$ . From Equation (52) and Lemma 9.1, we obtain

$$\begin{aligned} \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_r)} \right] \right)^n &= e^{n \log \left( 1 + \frac{p^2}{4} \left( \frac{1-r}{r-2} \right) / \phi(n)^2 + o(1/\phi(n)^2) \right)} \\ &\sim_n e^{\frac{n}{\phi(n)^2} \frac{p^2}{4} \left( \frac{1-r}{r-2} \right)} \quad \text{as } \phi(n) \rightarrow \infty \text{ as } n \rightarrow \infty \\ &\sim_n 0, \end{aligned} \quad (68)$$

where the latter follows from Equation (67) together with  $\frac{1-r}{r-2} < 0$  when  $0 < r < 1$ . We invoke Corollary 6.6 to conclude that Alice is not covert when  $T(n) = \omega(\sqrt{n})$  and  $0 < r < 1$ .

It remains to show that Alice is not covert for  $1 \leq r < 2$  when  $T(n) = \omega(\sqrt{n})$  with  $\lim_n n/\phi(n)^2 = \infty$ . Without any additional effort, we will prove a stronger result (to be used in the proof of the case  $\mu_1 = 2\mu_2$  of Equation (26)) that Alice is not covert when  $T(n) = \omega(\sqrt{n})$  and  $r \geq 1$ . By applying Lemma G.1 in Appendix G to Equation (52), we obtain

$$\mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_{r'})} \right] \leq \mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_r)} \right] \quad (69)$$

for any  $r' \geq r$ . Combining now Equations (69) and (68) readily yields

$$\lim_{n \rightarrow \infty} \left( \mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_{r'})} \right] \right)^n = 0$$

for any  $r' \geq 1$ . Similar to the case  $0 < r < 1$ , we then conclude from Corollary 6.6 that Alice is not covert  $T(n) = \omega(\sqrt{n})$  and  $r \geq 1$ . In summary, we have shown that Alice is not covert for all  $r > 0$  when  $T(n) = \omega(\sqrt{n})$ .

9.2.2 Case  $\mu_1 = 2\mu_2$ . Assume that  $T(n) = \omega(\sqrt{n/\log n})$  or, equivalently,

$$\lim_n \frac{\phi(n)}{\sqrt{n \log n}} = 0. \quad (70)$$

From Equation (52) and Lemma 9.1

$$\left( \mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_2)} \right] \right)^n = e^{n \log \left( 1 + \frac{1}{4} \xi_2^2 \log \xi_2 + o(\xi_2^2 \log \xi_2) \right)}, \quad (71)$$

with  $\xi_2 = \frac{p}{\phi(n)-2p}$ . Since  $\xi_2 \sim_n 0$  when  $\lim_n \phi(n) = \infty$ , we have

$$\xi_2 \log \xi_2 \rightarrow 0 \quad \text{as } n \rightarrow \infty.$$

Therefore, from Equation (71),

$$\left( \mathbb{E} \left[ \sqrt{\tilde{Z}(p/\phi(n), X_2)} \right] \right)^n \sim_n e^{\frac{n}{4} \xi_2^2 \log \xi_2}. \quad (72)$$

We have proved in the case  $\mu_1 < 2\mu_2$  of Equation (26) that Alice is not covert for all  $r > 0$  when  $T(n) = \omega(\sqrt{n})$ . As a result, it suffices to focus on  $T(n)$  satisfying Equation (70) when  $T(n) \neq \omega(\sqrt{n})$ . The latter is equivalent to  $\phi(n) = \Omega(\sqrt{n})$ , that is,

$$\liminf_n \frac{\phi(n)}{\sqrt{n}} > 0. \quad (73)$$

We have

$$\begin{aligned}
 n\xi_2^2 \log \xi_2 &= \frac{p^2}{\left(\frac{\phi(n)}{\sqrt{n \log n}} - \frac{2p}{\sqrt{n \log n}}\right)^2} \left(\frac{\log p}{\log n} - \frac{\log(\phi(n) - 2p)}{\log n}\right) \\
 &\sim_n \frac{-p^2}{\left(\frac{\phi(n)}{\sqrt{n \log n}} - \frac{2p}{\sqrt{n \log n}}\right)^2} \times \frac{\log(\phi(n) - 2p)}{\log n}. \tag{74}
 \end{aligned}$$

By Equation (70) the first factor in the r.h.s. of Equation (74) converges to  $-\infty$  as  $n \rightarrow \infty$ . Let us focus on the second factor. We have

$$\frac{\log(\phi(n) - 2p)}{\log n} = \frac{1}{2} + \frac{\log\left(\frac{\phi(n)-2p}{\sqrt{n}}\right)}{\log n} \sim_n \frac{1}{2} + \frac{\log\left(\frac{\phi(n)}{\sqrt{n}}\right)}{\log n}.$$

Assumption Equation (73) ensures that  $\frac{\log\left(\frac{\phi(n)}{\sqrt{n}}\right)}{\log n} \rightarrow 0$  as  $n \rightarrow \infty$  and

$$\frac{\log(\phi(n) - 2p)}{\log n} \rightarrow \frac{1}{2} \quad \text{as } n \rightarrow \infty.$$

In summary, we have shown that  $n\xi_2^2 \log \xi_2 \rightarrow -\infty$  as  $n \rightarrow \infty$ , which, in turn, implies from Equation (72) that  $\lim_n (\mathbb{E}[\sqrt{\tilde{Z}(p/\phi(n), X_2)}])^n = 0$ . We conclude from Corollary 6.6 that Alice is not covert if  $r = 2$  and  $T(n) = \omega(\sqrt{n/\log n})$ .

9.2.3 Case  $\mu_1 > 2\mu_2$ . Assume that  $T(n) = n/\phi(n) = \omega(n^{\mu_2/\mu_1})$  or, equivalently,

$$\lim_n \frac{\phi(n)}{n^\beta} = 0. \tag{75}$$

Let  $r > 2$  so that  $\beta \in (1, 2)$ . From Equation (57),

$$\begin{aligned}
 \left(\mathbb{E}\left[\sqrt{\tilde{Z}(p/\phi(n), X_r)}\right]\right)^n &= e^{n \log(1 - I_\beta \xi_r^\beta + o(\xi_r^\beta))} \\
 &\sim_n e^{-I_\beta n \xi_r^\beta}, \tag{76}
 \end{aligned}$$

since  $\xi_r = \frac{(\beta-1)p}{\phi(n)-\beta p} \rightarrow 0$  when  $\lim_n \phi(n) = \infty$ . We have

$$n\xi_r^\beta = \frac{(\beta-1)p^\beta}{\left(\frac{\phi(n)}{n^\beta} - \frac{\beta p}{n^\beta}\right)^\beta} \rightarrow +\infty \quad \text{as } n \rightarrow \infty.$$

Introducing the above limit in Equation (76) and using the finiteness and positiveness of  $I_\beta$  for  $\beta \in (1, 2)$ , gives  $\lim_n (\mathbb{E}[\sqrt{\tilde{Z}(p/\phi(n), X_r)}])^n = 0$ , which shows by using again Corollary 6.6 that Alice is not covert if  $r > 2$  and  $T(n) = \omega(n^{\mu_2/\mu_1})$ .

This concludes the proof of Proposition 5.4.

## 10 OTHER POLICIES

The first policy—called the *Insert-at-Idle (II)* policy—is a variant of the IEBP policy and works as follows: Alice inserts a job with probability  $q$  each time the server idles, and stop inserting with probability  $\bar{q}$  (before she tries again at the end of the next W-BP). The difference between the IEBP and II policies is that under the former Alice inserts at most one job between the end of a W-BP and the start of the next W-BP, whereas under the II policy she may insert more than one job during this time period.

It is shown in Reference [11, Section 5] that when Alice job service times are exponentially distributed all covert/non-covert results obtained under the IEBP policy hold under the II policy. The intuition behind this is that when Alice job service times are exponentially distributed, Willie sees "the same system behavior" under either policy; indeed, under either policy a job of his can interfere with at most one Alice job in a W-BP, whose remaining service time is exponentially distributed.

We have observed at the beginning of Section 4.1 that Alice should preferably inserts jobs at idle times; this was the motivation for introducing and investigating the IEBP policy in Section 4 and its variant, the II policy. But can Alice submit more jobs covertly if she also inserts jobs at other times than at idle times, typically, just after an arrival /departure of a Willie job? Note that, because of the FIFO assumption, Alice cannot benefit from inserting a job at a time  $t+$  if time  $t$  is neither an arrival time nor a departure time of a Willie job.

This is the motivation for introducing the class of the so-called *Insert-at-Idle-and-at-Arrivals (II-A)* policies, in which

- each time the server idles Alice inserts one job with probability  $q$  and does not insert a job with probability  $\bar{q}$ ;
- after the arrival of each Willie job, Alice inserts a batch of  $s \geq 0$  jobs with probability  $qQ(s)$  and with probability  $1 - q$  she does not insert any job.

Notice that the II-A policy reduces to the II policy when  $Q_B(0) = 1$  (no job inserted at arrival times). Only non-covert results are obtained in Reference [11, Section 6]. More specifically, for exponential service times for both Alice and Willies, Alice is non-covert if  $T(n) = \omega(\sqrt{n})$  when the support of  $Q$  is finite. A variant of the II-A policy is when Alice inserts a batch of jobs that is geometrically distributed at times the server becomes idle and immediately after the arrival of a Willie job, both with probability  $q$ . Non-covert results are also obtained for this policy. The obtained results indicate that batching may be harmful and that Alice should insert only one job at a time.

## 11 CONCLUDING REMARKS

In this article, we have studied covert cycle stealing in an  $M/G/1$  queue. We have obtained a phase transition result on the expected number of jobs that Alice can covertly insert in  $n$  busy periods when both Alice and Willie's jobs have exponential service times and established partial covert results for arbitrary service times. Several research directions present themselves. We conjecture that Proposition 5.4 holds for a more general class of distributions; it would be interesting to verify this. It would be useful to weaken the assumption that Willie's detectors rely on observations being independent and identically distributed random variables; this would lead to consideration of a larger class of policies on Alice's behalf. Another direction would be to allow Alice to control her job sizes and study what benefit this would provide her. Yet another is to consider other hypothesis testing techniques including **generalized likelihood ratio test (GLRT)**, sequential detection,

and so on. GLRT could lead to relaxing the need for Willie to know Alice's parameters whereas sequential detection could lead to more timely detection of Alice.

## APPENDICES

### A APPENDIX: PROOF OF LEMMA 4.1

Let  $p_{i,n}(w_{1:n})$  be the pdf of  $W_{1:n} = (W_1, \dots, W_n)$  at  $w_{1:n} = (w_1, \dots, w_n)$  under  $H_i$  for  $i = 0, 1$ . Also let  $\tilde{p}_{i,j}(w_j)$  be the pdf<sup>1</sup> of  $W_j$  at  $w_j$  under  $H_i$  for  $i = 0, 1$ . Note that  $p_{i,n}$  (respectively,  $\tilde{p}_{i,j}$ ) is a generalized pdf, since  $W_{1:n}$  (respectively,  $W_j$ ) contains integer and continuous components.

By the general multiplicative formula,

$$\tilde{p}_{i,n}(w_{1:n}) = \tilde{p}_{i,1}(w_1) \times \prod_{j=2}^n \tilde{p}_{i,j}(w_j | W_{1:j-1} = w_{1:j-1}). \quad (77)$$

Let  $w_j = (m_j, a_{(m_{j-1}+1):m_j}, s_{(m_{j-1}+1):m_j})$ ,  $y_j = s_{m_{j-1}+1}$ , and  $v_j = a_{m_{j-1}+1} - d_{m_{j-1}}$ . We have

$$\tilde{p}_{i,j}(w_j | W_{1:j-1} = w_{1:j-1}) = \tilde{p}_{i,j}(w_j | A_{m_{j-1}} = a_{m_{j-1}}, D_{m_{j-1}} = d_{m_{j-1}}, A_{m_{j-1}+1} > d_{m_{j-1}}),$$

since the probability distribution of the number of customers served in a busy period in an M/G/1 queue is entirely determined once we know the duration of the first service time in this busy period [12, Chapter 5.9]. Hence,

$$\begin{aligned} \tilde{p}_{i,j}(w_j | W_{1:j-1} = w_{1:j-1}) &= \mathbf{1}(a_{m_{j-1}+1} > d_{m_{j-1}}) f_i(y_j, v_j) \\ &\times p(M_j = m_j, A_{(m_{j-1}+2):m_j} = a_{(m_{j-1}+2):m_j}, S_{(m_{j-1}+2):m_j} = s_{(m_{j-1}+2):m_j} | Y_j = y_j, V_j = v_j), \end{aligned} \quad (78)$$

where the latter density is independent of  $H_0$  and  $H_1$ . The pdf  $\tilde{p}_{i,1}(w_1)$  is given by the r.h.s. of Equation (78) by letting  $j = 1$ . Putting Equations (77) and (78) together yields the factorization result

$$p_{i,n}(w_{1:n}) = \prod_{j=1}^n f_j(y_j, v_j) \times \text{other factors independent of } H_0 \text{ and } H_1, \quad (79)$$

which proves that  $(Y_{1:n}, V_{1:n})$  is a sufficient statistic [15, Chapter 1.9].

### B APPENDIX

Recall that  $Z(q, y, v) = \frac{f_i(y, v)}{f_0(y, v)}$ , with  $f_i(y, v)$  the pdf of  $(Y, V)$  at  $(y, v)$  under  $H_i$  for  $i = 0, 1$ .

LEMMA B.1.

$$Z(q, y, v) = 1 + q\rho(y, v), \quad (80)$$

where

$$\rho(y, v) := \frac{1}{g_1(y)} \int_0^x g_1(u) g_2(v + y - u) du - \bar{G}_2(v). \quad (81)$$

PROOF. Consider a generic W-BP. Let  $\sigma_1$  (respectively,  $\sigma_2$ ) denote a generic service time of a Willie (respectively, Alice) job. Let  $A$  be the event that Alice inserts a job at the end of the W-BP. Then,

$$Y = \sigma_1 + \mathbb{1}\{A\} \cdot (\sigma_2 - V)^+,$$

where  $(z)^+ = \max\{z, 0\}$ . We first compute the conditional density  $f_1(y | v)$  of  $Y$  given  $V$ . Given  $A^C$ ,  $Y = \sigma_1$ , so

$$f_1(y | v, A^c) = g_1(y).$$

<sup>1</sup>Clearly  $\tilde{p}_{i,j}(w_j) = \int_{\mathbb{R}^{n-1}} p_{i,n}(w_{1:n}) dw_1 \cdots dw_{j-1} dw_{j+1} \cdots dw_n$ .

Given  $A$  and  $V = v$ , we have  $Y = \sigma_1 + (\sigma_2 - v)^+$ , so that

$$f_1(y | v, A) = g_1(y)G_2(v) + \int_0^y g_1(u)g_2(y + v - u)du.$$

Recall the probability of  $A$  under  $H_1$  is  $q$ , so

$$\begin{aligned} f_1(y | v) &= qf_1(y | v, A) + \bar{q}f_1(y | v, A^c) \\ &= g_1(y) + q \left[ \int_0^y g_1(u)g_2(y + v - u)du - g_1(y)\bar{G}_2(v) \right] \\ &= g_1(y)[1 + q\rho(y, v)], \end{aligned} \tag{82}$$

by using the definition of  $\rho(y, v)$  in Equation (81). Therefore,

$$Z(q, y, v) = \frac{f_1(y | v)\lambda e^{-\lambda v}}{f_0(y, v)} = 1 + q\rho(y, v),$$

by using Equation (7), which concludes the proof.  $\square$

### C APPENDIX: PROOF OF LEMMA 5.2

Let  $g_2(x) = \sum_{l=1}^{K_2} p_{2,l}g_{2,l}(x)$  with  $g_{2,l}(x) := \mu_{2,l}e^{-\mu_{2,l}x}$ ,  $p_{2,l} \geq 0$  for all  $l$  and  $\sum_{l=1}^{K_2} p_{2,l} = 1$ , namely, Alice job service times follow an hyper-exponential distribution with mean  $1/\mu_2 = \sum_{l=1}^{K_2} 1/\mu_{2,l}$ . Denote by  $G_1^*(s) = \int_0^\infty e^{-sx}g_1(x)dx$  the LST of Willie job service times.

By using Equation (21), we find

$$\rho(x, v) = \frac{1}{g_1(x)} \sum_{l=1}^{K_2} p_{2,l}e^{-\mu_{2,l}v} (g_1 * g_{2,l})(x) - \sum_{l=1}^{K_2} p_{2,l}e^{-\mu_{2,l}v},$$

so that

$$\mathbb{E}[\rho(X, V)^2] = \alpha_1 - 2\alpha_2 + \alpha_3,$$

with

$$\begin{aligned} \alpha_1 &:= \int_{[0, \infty)^2} \frac{\lambda e^{-\lambda v}}{g_1(x)} \left[ \sum_{l=1}^{K_2} p_{2,l}e^{-\mu_{2,l}v} (g_1 * g_{2,l})(x) \right]^2 dv dx \\ &= \sum_{\substack{l=1 \\ m=1}}^{K_2} \frac{\lambda p_{2,l} p_{2,m}}{\mu_{2,l} + \mu_{2,m}} \int_0^\infty \frac{(g_1 * g_{2,l})(x) \times (g_1 * g_{2,m})(x)}{g_1(x)} dx; \\ \alpha_2 &:= \sum_{\substack{l=1 \\ m=1}}^{K_2} p_{2,l} p_{2,m} \int_{[0, \infty)^2} \lambda e^{-(\lambda + \mu_{2,l})v} (g_1 * g_{2,l})(x) e^{\mu_{2,m}x} dv dx \\ &= \sum_{\substack{l=1 \\ m=1}}^{K_2} p_{2,l} p_{2,m} \frac{\lambda \mu_{2,l} G_1^*(\mu_{2,m})}{(\lambda + \mu_{2,l})(\mu_{2,l} + \mu_{2,m})} \leq 1; \\ \alpha_3 &:= \sum_{\substack{l=1 \\ m=1}}^{K_2} p_{2,l} p_{2,m} \int_{[0, \infty)^2} \lambda e^{-\lambda v} g_1(x) e^{-(\mu_{2,l} + \mu_{2,m})x} dv dx \\ &= \sum_{\substack{l=1 \\ m=1}}^{K_2} p_{2,l} p_{2,m} G_1^*(\mu_{2,l} + \mu_{2,m}) \leq 1. \end{aligned}$$

We conclude from the above that  $\mathbb{E}[\rho(X, V)^2] < \infty$  if and only if

$$\beta_{l,m} := \int_0^\infty \frac{(g_1 * g_{2,l})(x) \times (g_1 * g_{2,m})(x)}{g_1(x)} dx < \infty \quad (83)$$

for all  $l, m = 1, \dots, K_2$ .

**Case 1:**  $g_1(x) = \sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}$ ,  $p_{1,i} \geq 0$  for all  $i$  and  $\sum_{i=1}^{K_1} p_{1,i} = 1$ , namely, Willie job service times follow an hyper-exponential distribution with mean  $1/\mu_1 = \sum_{i=1}^{K_1} 1/\mu_{1,i}$ .

We have

$$(g_1 * g_{2,l})(x) = \sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} \mu_{2,l} \left[ x e^{-\mu_{2,l}x} \mathbf{1}(\mu_{1,i} = \mu_{2,l}) + \frac{e^{-\mu_{2,l}x} - e^{-\mu_{1,i}x}}{\mu_{1,i} - \mu_{2,l}} \mathbf{1}(\mu_{1,i} \neq \mu_{2,l}) \right]$$

for  $l = 1, \dots, K_2$ , so that

$$(g_1 * g_{2,l})(x) \times (g_1 * g_{2,m})(x) = \sum_{i=1}^{K_1} p_{1,i} p_{1,j} \mu_{1,i} \mu_{1,j} \left[ P_{i,l}(x) P_{j,m}(x) e^{-(\mu_{2,l} + \mu_{2,m})x} - a_{i,l} b_{j,m} x e^{-(\mu_{1,i} + \mu_{2,m})x} - a_{j,m} b_{i,l} x e^{-(\mu_{1,j} + \mu_{2,l})x} + b_{i,l} b_{j,m} e^{-(\mu_{1,i} + \mu_{1,j})x} \right],$$

with

$$\begin{aligned} a_{i,l} &:= \mu_{2,l} \mathbf{1}(\mu_{1,i} = \mu_{2,l}) \\ b_{i,l} &:= \frac{\mu_{2,l}}{\mu_{1,i} - \mu_{2,l}} \mathbf{1}(\mu_{1,i} \neq \mu_{2,l}) \\ P_{i,l}(x) &:= a_{i,l} x + b_{i,l}, \end{aligned}$$

for  $i = 1, \dots, K_1$ ,  $l = 1, \dots, K_2$ . Define  $\mu_1^* = \max_{1 \leq i \leq K_1} \mu_{1,i}$ . Then,

$$\begin{aligned} \beta_{l,m} &= \sum_{i=1}^{K_1} p_{1,i} p_{1,j} \mu_{1,i} \mu_{1,j} \int_0^\infty \frac{P_{i,l}(x) P_{j,m}(x) e^{-(\mu_{2,l} + \mu_{2,m} - \mu_1^*)x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-(\mu_1^* - \mu_{1,i})x}} dx \\ &\quad - \sum_{j=1}^{K_1} p_{1,j} \mu_{1,j} b_{j,m} \int_0^\infty \frac{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} a_{i,l} e^{-\mu_{1,i}x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}} x e^{-\mu_{2,m}x} dx \\ &\quad - \sum_{j=1}^{K_1} p_{1,j} \mu_{1,j} b_{j,l} \int_0^\infty \frac{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} a_{i,m} e^{-\mu_{1,i}x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}} x e^{-\mu_{2,l}x} dx \\ &\quad + \sum_{j=1}^{K_1} p_{1,j} \mu_{1,j} b_{j,m} \int_0^\infty \frac{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} b_{i,l} e^{-\mu_{1,i}x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}} e^{-\mu_{1,j}x} dx. \end{aligned} \quad (84)$$

The second, third, and fourth integrals in the r.h.s. of Equation (84) are finite, since  $\lim_{x \rightarrow \infty} \frac{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} a_{i,l} e^{-\mu_{1,i}x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}}$  and  $\lim_{x \rightarrow \infty} \frac{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} b_{i,l} e^{-\mu_{1,i}x}}{\sum_{i=1}^{K_1} p_{1,i} \mu_{1,i} e^{-\mu_{1,i}x}}$  are finite for any  $l = 1, \dots, K_2$ . The first integral is finite if and only if

$$\mu_1^* = \max_{1 \leq i \leq K_1} \mu_{1,i} \leq 2 \min_{1 \leq l \leq K_2} \mu_{2,l}. \quad (85)$$

This shows that  $C_0 < \infty$  when Equation (85) holds.

In particular, when  $K_1 = K_2 = 1$  (exponential service times for both Alice and Willie jobs) then  $C_0 < \infty$  if and only if  $\mu_1 < 2\mu_2$ . For further reference, note that

$$\rho(x, v) = \begin{cases} e^{-\mu_1 v} (\mu_1 x - 1), & \text{if } \mu_1 = \mu_2, \\ e^{-\mu_2 v} \left( \frac{\mu_2 e^{-(\mu_2 - \mu_1)x} - \mu_1}{\mu_1 - \mu_2} \right), & \text{if } \mu_1 \neq \mu_2, \end{cases} \quad (86)$$

when  $g_i(x) = \mu_i e^{-\mu_i x}$ ,  $i = 1, 2$ .

**Case 2:**  $g_1(x) = v_1^{K_1} x^{K_1-1} e^{-v_1 x} / (K_1 - 1)!$  with  $1/\mu_1 = K_1/v_1$  (Willie job service times follow a  $K_1$ -stage Erlang pdf with mean  $1/\mu_1$ ).

We have, with  $\eta_l := \frac{v_1^{K_1} \mu_{2,l}}{(K_1-1)!}$ ,

$$(g_1 * g_{2,l})(x) = \begin{cases} \eta_l \frac{x^{K_1}}{K_1} e^{-\mu_{2,l} x}, & \text{if } v_1 = \mu_{2,l}, \\ \eta_l e^{-\mu_{2,l} x} \int_0^x u^{K_1-1} e^{-(v_1 - \mu_{2,l})u} du, & \text{if } v_1 \neq \mu_{2,l}, \end{cases}$$

for  $l = 1, \dots, K_2$ .

Define  $\xi_l(k) = \int_0^x u^{k-1} e^{-(v_1 - \mu_{2,l})u} du$  for  $k \geq 1$ . Integrating by part gives

$$\xi_l(k) = \frac{-x^{k-1} e^{-(v_1 - \mu_{2,l})x}}{v_1 - \mu_{2,l}} + \frac{k-1}{v_1 - \mu_{2,l}} \xi_l(k-1), \quad k \geq 2,$$

which yields (use that  $\xi_l(1) = (1 - e^{-(v_1 - \mu_{2,l})x}) / (v_1 - \mu_{2,l})$ )

$$\xi_l(k) = -e^{-(v_1 - \mu_{2,l})x} \sum_{i=1}^k \frac{(k-1)!}{(k-i)!} \frac{x^{k-i}}{(v_1 - \mu_{2,l})^i} + \frac{(k-1)!}{(v_1 - \mu_{2,l})^k}.$$

Therefore,

$$(g_1 * g_{2,l})(x) = Q_{1,l}(x) e^{-\mu_{2,l} x} - Q_{2,l}(x) e^{-v_1 x}, \quad (87)$$

with

$$Q_{1,l}(x) := \eta_l \frac{x^{K_1}}{K_1} \mathbf{1}(v_1 = \mu_{2,l}) + \eta_l \frac{(K_1 - 1)!}{(v_1 - \mu_{2,l})^{K_1}} \mathbf{1}(v_1 \neq \mu_{2,l}), \quad (88)$$

$$Q_{2,l}(x) := \eta_l \sum_{i=1}^{K_1} \frac{(K_1 - 1)!}{(K_1 - i)!} \frac{x^{K_1 - i}}{(v_1 - \mu_{2,l})^i} \mathbf{1}(v_1 \neq \mu_{2,l}). \quad (89)$$

When  $v_1 = \mu_{2,l}$  or  $v_1 = \mu_{2,m}$  it is easily seen from Equations (87)–(89) that  $\beta(l, m) < \infty$  if and only if  $v_1 < \mu_{2,l} + \mu_{2,m}$ .

Let us investigate the (less trivial) remaining case when  $v_1 \neq \mu_{2,l}$  and  $v_1 \neq \mu_{2,m}$ . In this case, we have, from Equations (87)–(89),

$$\begin{aligned} & \frac{(g_1 * g_{2,l})(x)(g_1 * g_{2,m})(x)}{g_1(x)} \\ &= \frac{\eta_l \eta_m}{v_1^{K_1} x^{K_1} e^{-v_1 x}} \left[ \frac{(K_1 - 1)!}{(v_1 - \mu_{2,l})^{K_1}} e^{-\mu_{2,l} x} - \sum_{i=1}^{K_1} \frac{(K_1 - 1)!}{(K_1 - i)!} \frac{x^{K_1 - i}}{(v_1 - \mu_{2,l})^i} e^{-v_1 x} \right] \\ & \quad \times \left[ \frac{(K_1 - 1)!}{(v_1 - \mu_{2,l,m})^{K_1}} e^{-\mu_{2,m} x} - \sum_{i=1}^{K_1} \frac{(K_1 - 1)!}{(K_1 - i)!} \frac{x^{K_1 - i}}{(v_1 - \mu_{2,m})^i} e^{-v_1 x} \right] \end{aligned}$$



$$= \frac{\eta_l \eta_m ((K-1)!)^2}{v_1^{K_1} (v_1 - \mu_{2,l})^{K_1} (v_1 - \mu_{2,m})^{K_1}} \times \left[ e^{(v_1 - \mu_{2,l})x} - \sum_{j=0}^{K_1-1} \frac{(x(v_1 - \mu_{2,l}))^j}{j!} \right] \times \frac{1}{x^{K_1}} \left[ e^{-\mu_{2,m}x} - e^{-v_1x} \sum_{j=0}^{K_1-1} \frac{(x(v_1 - \mu_{2,m}))^j}{j!} \right],$$

which shows that  $(g_1 * g_{2,l})(x)(g_1 * g_{2,m})(x)/g_1(x)$  is well-defined when  $x \rightarrow 0$  and is  $[0, \infty)$ -integrable if and only if  $v_1 < \mu_{2,l} + \mu_{2,m}$ .

In summary,  $C_0 < \infty$  if and only if  $v_1 < 2 \min_{1 \leq l \leq K_2} \mu_{2,l}$  or, equivalently, if and only if  $\mu_1 < \frac{2}{K_1} \min_{1 \leq l \leq K_2} \mu_{2,l}$ .

## D APPENDIX

LEMMA D.1. *Let  $f, g : \mathbb{N} \rightarrow [0, \infty)$ . If  $\limsup_n \frac{g(n)}{f(n)} < \infty$  with  $\lim_n g(n) = \infty$ , then  $\lim_n f(n) = \infty$ .*

PROOF. If  $\lim_n \frac{g(n)}{f(n)} = 0$ , then clearly  $\lim_n f(n) = \infty$ . Assume now that there exist  $0 < L < \infty$  and  $n_0$  such that for all  $n > n_0$

$$\sup_{k \geq n} \frac{g(k)}{f(k)} < L.$$

Since  $\sup_{k \geq n} \frac{g(k)}{f(k)} \geq \frac{g(n)}{f(n)}$ ,  $f(n) > L^{-1}g(n)$  for  $n > n_0$ , which proves the lemma, since  $\lim_n g(n) = \infty$ .  $\square$

## E APPENDIX: PROOF OF LEMMA 9.1

PROOF. Assume that  $0 < r < 1$  (i.e.,  $\beta < 0$ ). Recalling that  $X_r$  is an exponential rv with rate  $\mu r$ , definition Equation (53) yields

$$\begin{aligned} & \mathbb{P}(\sqrt{\Xi(\theta, X_r)} > z) \\ &= \begin{cases} 0, & \text{if } z > \sqrt{1 - \theta\beta}, \\ \left( \frac{1 - \theta\beta - z^2}{\theta(1 - \beta)} \right)^{-\beta}, & \text{if } \sqrt{1 - \theta} \leq z \leq \sqrt{1 - \theta\beta}, \\ 1, & \text{if } z < \sqrt{1 - \theta}, \end{cases} \end{aligned}$$

which gives

$$\begin{aligned} \mathbb{E}[\sqrt{\Xi(\theta, X_r)}] &= \int_0^\infty \mathbb{P}(\sqrt{\Xi(\theta, X_r)} > z) dz \\ &= \sqrt{1 - \theta} + (\theta(1 - \beta))^\beta \int_{\sqrt{1 - \theta}}^{\sqrt{1 - \theta\beta}} (-y^2 + 1 - \theta\beta)^{-\beta} dy \\ &= \sqrt{1 - \theta} + \left( \frac{\theta(1 - \beta)}{1 - \theta\beta} \right)^\beta (1 - \theta\beta)^{1/2} \int_{\sqrt{\frac{1 - \theta}{1 - \theta\beta}}}^1 (1 - y^2)^{-\beta} dy. \end{aligned} \tag{90}$$

Recall that  $\xi_r(\theta) = (1 - \beta)\theta / (1 - \theta\beta)$ , so that  $\theta = \xi_r(\theta) / (1 - \beta + \beta\xi_r(\theta))$ . Substitution into Equation (90) yields (with  $\xi_r \equiv \xi_r(\theta)$  with a slight abuse of notation)

$$\mathbb{E}[\sqrt{\Xi(\theta, X_r)}] = \sqrt{1 - \frac{\xi_r}{1 - \beta + \beta\xi_r}} + \xi_r^\beta \left( 1 + \frac{\beta\xi_r}{1 - \beta} \right)^{-1/2} \int_{\sqrt{\frac{1 - \theta}{1 - \theta\beta}}}^1 (1 - y^2)^{-\beta} dy$$

$$= \sqrt{1 - \frac{\xi_r}{1 - \beta + \beta\xi_r}} + \frac{1}{2}\xi_r^\beta \left(1 + \frac{\beta\xi_r}{1 - \beta}\right)^{-1/2} \int_0^{\xi_r} \frac{x^{-\beta}}{\sqrt{1-x}} dx.$$

When  $x$  is small,  $x^{-\beta}/\sqrt{1-x} \sim x^{-\beta} + x^{1-\beta}/2$ , so that  $\int_0^{\xi_r} \frac{x^{-\beta}}{\sqrt{1-x}} dx \sim \xi_r^{1-\beta}/(1-\beta) + \xi_r^{2-\beta}/(2(2-\beta))$  as  $\xi_r$  is small. With this, we obtain

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right] &= 1 + \frac{1 - 4\beta + 2\beta^2}{4(2-\beta)(1-\beta)^2} \xi_r^2 + o(\xi_r^2) \\ &= 1 + \frac{1 - 4\beta + 2\beta^2}{4(2-\beta)} \theta^2 + o(\theta^2). \end{aligned} \quad (91)$$

Since  $\frac{1-4\beta+2\beta^2}{4(2-\beta)} = \frac{1-r}{4(r-2)}$ , this proves the lemma when  $r < 1$ .

Consider now the case where  $r \geq 2$ . Notice that  $1 < \beta \leq 2$  when  $r \geq 2$ . It is easily seen from Equation (50) that, for  $r > 1$ ,

$$\frac{d}{dz} \mathbb{P}(\Xi(\theta, X_r) < z) = \begin{cases} \frac{\beta(\theta(\beta-1))^\beta}{(z-1+\theta\beta)^{\beta+1}}, & \text{if } z \geq 1 - \theta, \\ 0, & \text{if } z < 1 - \theta, \end{cases}$$

which yields

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right] &= \beta\theta^\beta(\beta-1)^\beta \int_{1-\theta}^{\infty} \frac{\sqrt{z}}{(z-1+\theta\beta)^{\beta+1}} dz \\ &= \frac{2\beta\theta^\beta(\beta-1)^\beta}{(1-\theta\beta)^{\beta-1/2}} \int_{\frac{1-\theta}{1-\theta\beta}}^{\infty} \frac{t^2}{(t^2-1)^{\beta+1}} dt. \end{aligned} \quad (92)$$

We are now ready to address the case when  $r \geq 2$ .

Assume first that  $r = 2$ , so that  $\beta = 2$ ,  $\xi_2 \equiv \xi_2(\theta) = \frac{\theta}{1-2\theta}$ , and  $\theta = \frac{\xi}{2\xi+1}$ . By Equation (92), we have

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_2)} \right] &= 4(1+2\xi_2)^{-1/2} \xi_2^2 \int_{\sqrt{\xi_2+1}}^{\infty} \frac{t^2}{(t^2-1)^3} dt \\ &= 2(1+2\xi_2)^{-1/2} \xi_2^2 \int_{\xi_2}^{\infty} \frac{\sqrt{y+1}}{y^3} dy. \end{aligned}$$

Let  $h(y) = \frac{1+\frac{1}{2}y-\sqrt{y+1}}{y^3}$ .

We have (Hint: use L'Hôpital's rule to get the second equality)

$$\lim_{\xi_2 \rightarrow 0} \frac{2\xi_2^2 \int_{\xi_2}^{\infty} \frac{\sqrt{y+1}}{y^3} dy - 1 - \xi_2}{2\xi_2^2 \log \xi_2} = \lim_{\xi_2 \rightarrow 0} \frac{-\int_{\xi_2}^{\infty} h(y) dy}{\log \xi_2} = \lim_{\xi_2 \rightarrow 0} \frac{h(\xi_2)}{\xi_2^{-1}} = \lim_{\xi_2 \rightarrow 0} \frac{1 + \frac{1}{2}\xi_2 - \sqrt{\xi_2+1}}{\xi_2^2} = \frac{1}{8},$$

and

$$2\xi_2^2 \int_{\xi_2}^{\infty} \frac{\sqrt{y+1}}{y^3} dy = 1 + \xi_2 + \frac{1}{4}\xi_2^2 \log \xi_2 + o(\xi_2^2 \log \xi_2).$$

It follows that

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_2)} \right] &= (1+2\xi_2)^{-1/2} 2\xi_2^2 \int_{\xi_2}^{\infty} \frac{\sqrt{y+1}}{y^3} dy \\ &= \left(1 - \xi_2 + O(\xi_2^2)\right) \left(1 + \xi_2 + \frac{1}{4}\xi_2^2 \log \xi_2 + o(\xi_2^2 \log \xi_2)\right) \end{aligned}$$

$$= 1 + \frac{1}{4}\xi_2^2 \log \xi_2 + o(\xi_2^2 \log \xi_2). \quad (93)$$

This proves the lemma when  $r = 2$ .

Finally, assume that  $r > 2$ . Recall that  $\xi_r \equiv \xi_r(\theta) = \frac{(\beta-1)\theta}{1-\beta\theta}$ , so that  $\theta = \frac{\xi_r}{\beta\xi_r + \beta - 1}$  and, by Equation (92),

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right] &= 2\beta \left( 1 + \frac{\beta}{\beta-1}\xi_r \right)^{-1/2} \xi_r^\beta \int_{\sqrt{\xi_r+1}}^{\infty} \frac{x^2}{(x^2-1)^{\beta+1}} dx \\ &= \beta \left( 1 + \frac{\beta}{\beta-1}\xi_r \right)^{-1/2} \xi_r^\beta \int_{\xi_r}^{\infty} \frac{\sqrt{y+1}}{y^{\beta+1}} dy. \end{aligned}$$

Let

$$h(y) = \frac{1 + \frac{1}{2}y - \sqrt{y+1}}{y^{\beta+1}}.$$

Note that  $h(y) > 0$  for  $y > 0$ . As  $y \rightarrow \infty$ ,  $h(y) \sim \frac{1}{2}y^{-\beta}$ . As  $y \rightarrow 0$ ,  $h(y) \sim \frac{1}{8}y^{1-\beta}$ . Since  $\beta \in (1, 2)$  for  $r > 2$ , the generalized integral  $I_\beta := \beta \int_0^\infty h(y)dy$  is finite and positive.

Therefore,

$$\begin{aligned} \lim_{\xi_r \rightarrow 0} \frac{\beta \xi_r^\beta \int_{\xi_r}^{\infty} \frac{\sqrt{y+1}}{y^{\beta+1}} dy - 1 - \frac{\beta}{2(\beta-1)}\xi_r}{\beta \xi_r^\beta} &= \lim_{\xi_r \rightarrow 0} \int_{\xi_r}^{\infty} \frac{\sqrt{y+1}}{y^{\beta+1}} dy - \frac{1}{\beta} \xi_r^{-\beta} - \frac{1}{2(\beta-1)} \xi_r^{1-\beta} \\ &= \lim_{\xi_r \rightarrow 0} - \int_{\xi_r}^{\infty} h(y) dy = -\frac{I_\beta}{\beta}, \end{aligned}$$

and

$$\beta \xi_r^\beta \int_{\xi_r}^{\infty} \frac{\sqrt{y+1}}{y^{\beta+1}} dy = 1 + \frac{\beta}{2(\beta-1)}\xi_r - I_\beta \xi_r^\beta + o(\xi_r^\beta).$$

It follows that

$$\begin{aligned} \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right] &= \left( 1 + \frac{\beta}{\beta-1}\xi_r \right)^{-1/2} \beta \xi_r^\beta \int_{\xi_r}^{\infty} \frac{\sqrt{y+1}}{y^{\beta+1}} dy \\ &= \left( 1 - \frac{\beta}{2(\beta-1)}\xi_r + O(\xi_r^2) \right) \left( 1 + \frac{\beta}{2(\beta-1)}\xi_r - I_\beta \xi_r^\beta + o(\xi_r^\beta) \right) \\ &= 1 - I_\beta \xi_r^\beta + o(\xi_r^\beta). \end{aligned} \quad (94)$$

This proves the lemma when  $r > 2$ . □

## F APPENDIX

LEMMA F.1.

$$\lim_n D_n = 0, \quad (95)$$

where  $D_n$  is defined in Equation (61).

PROOF. Fix  $\epsilon > 0$ . Since  $\Delta_2(z) = o(z^2 \log z)$  there exists  $z_\epsilon > 0$  such that for all  $0 < z < z_\epsilon$ ,  $\left| \frac{\Delta_2(z)}{z^2 \log z} \right| < \epsilon$ . Since for all  $n$  such that  $\frac{\delta}{\phi(n)-2\delta} < z_\epsilon$ , we have  $\xi_2 = \frac{\delta e^{-\mu v}}{\phi(n)-2\delta e^{-\mu v}} < z_\epsilon$  for all  $v \geq 0$

(Hint: the mapping  $v \rightarrow \xi_2$  is nonincreasing in  $[0, \infty)$  and  $\xi_2 = \frac{\delta}{\phi(n)-2\delta}$  when  $v = 0$ ), we conclude that for  $n$  large enough,

$$\sup_{v \geq 0} \left| \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right| < \epsilon. \quad (96)$$

Hence, for  $n$  large enough,

$$\begin{aligned} |D_n| &\leq \left(\frac{1}{4} + \epsilon\right) \int_0^\infty \lambda e^{-(\lambda+2\mu)v} \left| \frac{\log \xi_2}{(\phi(n) - 2\delta e^{-\mu v})^2} \right| dv \\ &= \left(\frac{1}{4} + \epsilon\right) \int_0^\infty \lambda e^{-(\lambda+2\mu)v} \left| \frac{\log(\phi(n) - 2\delta e^{-\mu v}) + \mu v - \log \delta}{(\phi(n) - 2\delta e^{-\mu v})^2} \right| dv. \end{aligned} \quad (97)$$

For  $n$  large enough

$$\begin{aligned} a_n(v) &:= \left| \frac{\log(\phi(n) - 2\delta e^{-\mu v}) + \mu v - \log \delta}{(\phi(n) - 2\delta e^{-\mu v})^2} \right| \\ &\leq \mu v - \log \delta + \frac{|\log(\phi(n) - 2\delta e^{-\mu v})|}{(\phi(n) - 2\delta e^{-\mu v})^2} \end{aligned} \quad (98)$$

for all  $v \geq 0$ . It is easy to check that for all  $n$  such that  $\phi(n) > 2\delta + \sqrt{e}$ , the mapping  $v \rightarrow \frac{\log(\phi(n) - 2\delta e^{-\mu v})}{(\phi(n) - 2\delta e^{-\mu v})^2}$  is non-decreasing in  $[0, \infty)$ . Therefore, for all  $n$  such that  $\phi(n) > 2\delta + \sqrt{e}$ ,

$$\frac{\log(\phi(n) - 2\delta e^{-\mu v})}{(\phi(n) - 2\delta e^{-\mu v})^2} \leq \frac{\log(\phi(n) - 2\delta)}{(\phi(n) - 2\delta)^2} \quad \text{for all } v \geq 0.$$

This shows that for all  $n$  such that  $\phi(n) > 2\delta + \sqrt{e}$  [Hint:  $\phi(n) - 2\delta e^{-\lambda v} > 1$  for all  $v \geq 0$  when  $\phi(n) > 2\delta + \sqrt{e}$ ],

$$\begin{aligned} \frac{|\log(\phi(n) - 2\delta e^{-\mu v})|}{(\phi(n) - 2\delta e^{-\mu v})^2} &= \frac{\log(\phi(n) - 2\delta e^{-\mu v})}{(\phi(n) - 2\delta e^{-\mu v})^2} \\ &\leq \frac{\log(\phi(n) - 2\delta)}{(\phi(n) - 2\delta)^2} \quad \forall v \geq 0. \end{aligned} \quad (99)$$

We conclude from Equations (98) and (99) that for  $n$  large enough [Hint: for  $n$  large enough,  $\log(\phi(n) - 2\delta)/(\phi(n) - 2\delta)^2 < 1$ , since  $\log t/t^2 \rightarrow 0$  as  $t \rightarrow \infty$  and  $\phi(n) \rightarrow \infty$  as  $n \rightarrow \infty$ ]

$$0 \leq a_n(v) \leq \mu v + 1 - \log \delta \quad \text{for all } v \geq 0.$$

Since for every  $v \geq 0$ ,  $a_n(v) \rightarrow 0$  as  $n \rightarrow \infty$  [cf. Equation (98)], and

$$\int_0^\infty \lambda e^{-(\lambda+2\mu)v} (\mu v + 1 - \log \delta) dv = \frac{\lambda \mu}{(\lambda + 2\mu)^2} + \frac{\lambda(1 - \log \delta)}{\lambda + 2\mu} < \infty,$$

we may apply the Bounded Convergence Theorem to the sequence  $\{a_n(v)\}_n$ , to get from Equation (97) that

$$\lim_n |D_n| \leq \left(\frac{1}{4} + \epsilon\right) \lim_n \int_0^\infty \lambda e^{-(\lambda+2\mu)v} a_n(v) dv = \left(\frac{1}{4} + \epsilon\right) \int_0^\infty \lambda e^{-(\lambda+2\mu)v} \lim_n a_n(v) dv = 0.$$

This concludes the proof of the lemma.  $\square$

LEMMA F.2. Assume that  $T(n) = O(\sqrt{n/\log n})$ . Then  $nD_n$  is bounded as  $n \rightarrow \infty$ .

PROOF. Define

$$f_n(v) := -\frac{n \log \xi_2}{(\phi(n) - 2\delta e^{-\mu v})^2} \left( \frac{1}{4} + \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right),$$

so that (cf. Equation (61))

$$nD_n = - \int_0^\infty \lambda e^{-(\lambda+2\mu)v} f_n(v) dv. \quad (100)$$

Since  $\xi_2 = \frac{\delta e^{-\mu v}}{\phi(n) - 2\delta e^{-\mu v}}$ ,  $f_n(v)$  rewrites

$$f_n(v) = \frac{n(\log(\phi(n) - 2\delta e^{-\mu v}) - \log \delta + \mu v)}{(\phi(n) - 2\delta e^{-\mu v})^2} \left( \frac{1}{4} + \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right). \quad (101)$$

For any  $v \geq 0$  and  $\delta \in (0, 1)$ , we see from Equation (101) that

$$f_n(v) \geq \frac{n(\log \phi(n) - 2)}{(\phi(n) - 2\delta e^{-\mu v})^2} \left( \frac{1}{4} + \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2} \right). \quad (102)$$

Thanks to assumption Equation (59),  $\log \phi(n) > 2$  for  $n$  large enough. Also, by Equation (96)  $\sup_{v \geq 0} \frac{\Delta_2(\xi_2)}{\xi_2^2 \log \xi_2}$  can be made arbitrarily small by letting  $n \rightarrow \infty$ . These two properties combined show from Equation (102) that  $f_n(v) \geq 0$  for  $n$  large enough.

However, from Equations (96) and (101), we see that, for  $n$  large enough,

$$f_n(v) \leq \left( \frac{1}{4} + \epsilon \right) \frac{n \log \phi(n) - \log \delta + \mu v}{(\phi(n) - 2)^2}, \quad \forall v \geq 0.$$

Therefore, for  $n$  large enough ,

$$\begin{aligned} 0 &\leq \int_0^\infty \lambda e^{-(\lambda+2\mu)v} f_n(v) dv \\ &\leq \left( \frac{1}{4} + \epsilon \right) \int_0^\infty \lambda e^{-(\lambda+2\mu)v} \frac{n \log \phi(n) - \log \delta + \mu v}{(\phi(n) - 2)^2} dv \\ &= \left( \frac{1}{4} + \epsilon \right) \left( \frac{\lambda}{\lambda + 2\mu} \right) \frac{n \log \phi(n) - \log \delta + \mu/(\lambda + 2\mu)}{(\phi(n) - 2)^2} \\ &\sim_n \left( \frac{1}{4} + \epsilon \right) \left( \frac{\lambda}{\lambda + 2\mu} \right) \frac{n \log \phi(n)}{\phi(n)^2}, \end{aligned} \quad (103)$$

by using that  $\lim_n \phi(n) = \infty$ . We are left with finding  $\phi$  such that  $\frac{n \log \phi(n)}{\phi(n)^2} = O(1)$ .

To this end let  $T(n) = O(\sqrt{n/\log n})$  or, equivalently by Equation (58),  $\liminf_n \frac{\phi(n)}{\sqrt{n \log n}} = a$  for some  $a > 0$ . Let us write  $n \log \phi(n)/\phi(n)^2$  as

$$\frac{n \log \phi(n)}{\phi(n)^2} = \frac{1}{(\phi(n)/\sqrt{n \log n})^2} \left( \frac{\log(\phi(n)/\sqrt{n \log n})}{\log n} + \frac{\log(\log n)}{\log n} + \frac{1}{2} \right). \quad (104)$$

Assume that  $\limsup_n \frac{\phi(n)}{\sqrt{n \log n}} = b < \infty$ . Then,

$$\limsup_{n \rightarrow \infty} \frac{n \log \phi(n)}{\phi(n)^2} \leq \frac{1}{a^2} \limsup_{n \rightarrow \infty} \left( \frac{\log(\phi(n)/\sqrt{n \log n})}{\log n} + \frac{\log(\log n)}{\log n} + \frac{1}{2} \right) = \frac{1}{2a^2} < \infty,$$

by using  $\lim_{x \rightarrow \infty} \frac{\log x}{x} = 0$ . Assume now that  $\limsup_n \frac{\phi(n)}{\sqrt{n \log n}} = \infty$ . By rewriting Equation (104) as

$$\frac{n \log \phi(n)}{\phi(n)^2} = \frac{1}{\log n} \cdot \frac{\log(\phi(n)/\sqrt{n \log n})}{(\phi(n)/\sqrt{n \log n})^2} + \frac{1}{(\phi(n)/\sqrt{n \log n})^2} \left( \frac{\log(\log n)}{\log n} + \frac{1}{2} \right),$$

we immediately conclude that  $\lim_n \frac{n \log \phi(n)}{\phi(n)^2} = 0$  thanks again to  $\lim_{x \rightarrow \infty} \frac{\log x}{x} = 0$ . This shows that  $\frac{n \log \phi(n)}{\phi(n)^2} = O(1)$  when  $T(n) = O(\sqrt{n/\log n})$ , and therefore by Equations (103) and (100), that

$$nD_n = O(1), \quad (105)$$

when  $T(n) = O(\sqrt{n/\log n})$ , which completes the proof.  $\square$

LEMMA F.3.

$$\lim_n E_n = 0, \quad (106)$$

where  $E_n$  is defined in Equation (65).

PROOF. Fix  $\epsilon > 0$ . Since  $\Delta_r(z) = o(z^\beta)$  when  $r > 2$ , there exists  $z_\epsilon > 0$  such that for all  $0 < z < z_\epsilon$ ,  $|\frac{\Delta_r(z)}{z^\beta}| < \epsilon$ . Since for all  $n$  such that  $\frac{\delta(\beta-1)}{\phi(n)-\delta\beta} < z_\epsilon$ , we have  $\xi_r = \frac{\delta(\beta-1)}{e^{\mu v} \phi(n) - \delta\beta} < z_\epsilon$  for all  $v \geq 0$  (Hint: the mapping  $v \rightarrow \xi_r$  is nonincreasing in  $[0, \infty)$  and  $\xi_r = \frac{\delta(\beta-1)}{\phi(n)-\delta\beta}$  when  $v = 0$ ), we conclude that for  $n$  large enough,

$$\sup_{v \geq 0} \left| \frac{\Delta_r(\xi_r)}{\xi_r^\beta} \right| < \epsilon. \quad (107)$$

Hence, for  $n$  large enough,

$$\begin{aligned} |E_n| &\leq (I_\beta + \epsilon) \int_0^\infty \frac{\lambda e^{-\lambda v}}{(\phi(n)e^{\mu v} - \delta\beta)^\beta} dv \\ &\leq \frac{I_\beta + \epsilon}{(\phi(n) - \delta\beta)^\beta} \int_0^\infty \lambda e^{-\lambda v} dv \\ &= \frac{I_\beta + \epsilon}{(\phi(n) - \delta\beta)^\beta} \rightarrow 0 \quad \text{as } n \rightarrow \infty. \end{aligned}$$

$\square$

LEMMA F.4. Assume that  $T(n) = O(n^{\mu_2/\mu_1})$  with  $\mu_1 > 2\mu_2$ . Then  $E_n$  defined in Equation (65) is bounded as  $n \rightarrow \infty$ .

PROOF. Define

$$k_n(v) = n \frac{I_\beta - \Delta_r(\xi_r)/\xi_r^\beta}{(e^{\mu\beta v} \phi(n) - \delta\beta)^\beta}, \quad (108)$$

where  $I_\beta$  is defined in Equation (54). With this new function, we can rewrite  $nE_n$  (cf. Equation (65)) as

$$nE_n = \int_0^\infty \lambda e^{-\lambda v} k_n(v) dv. \quad (109)$$

Notice that

$$\begin{aligned} k_n(v) &= \frac{I_\beta - \Delta_r(\xi_r)/\xi_r^\beta}{(e^{\mu\beta v} \phi(n)/n^{1/\beta} - \delta\beta/n^{1/\beta})^\beta} \\ &\leq \frac{I_\beta - \Delta_r(\xi_r)/\xi_r^\beta}{(\phi(n)/n^{1/\beta} - \delta\beta/n^{1/\beta})^\beta}, \end{aligned} \quad (110)$$

for all  $n \geq 1$  and  $v \geq 0$ . Recall that  $I_\beta > 0$ . Let  $\epsilon < I_\beta$  in Equation (107). From Equation (110), we see that for  $n$  large enough

$$0 \leq k_n(v) \leq \frac{I_\beta + \epsilon}{(\phi(n)/n^{1/\beta} - \delta\beta/n^{1/\beta})^\beta} \quad \text{for all } v \geq 0. \quad (111)$$

Recall that  $\beta = \frac{r}{r-1}$  yielding  $r = \frac{\beta}{\beta-1}$ . Assume that  $T(n) = \frac{\delta}{n\phi(n)} = O(n^{1/r})$  for  $\delta \in (0, 1)$ , or equivalently,

$$\liminf_n \frac{\phi(n)}{n^{1/\beta}} = b$$

for some  $b > 0$ . From Equation (111), we obtain

$$\begin{aligned} 0 &\leq \limsup_n \int_0^\infty \lambda e^{-\lambda v} k_n(v) dv \\ &\leq \limsup_n \frac{I_\beta + \epsilon}{(\phi(n)/n^{1/\beta} - \delta\beta/n^{1/\beta})^\beta} \\ &= \frac{I_\beta + \epsilon}{(\liminf_n \phi(n)/n^{1/\beta})^\beta} = \frac{I_\beta + \epsilon}{b^\beta}. \end{aligned} \quad (112)$$

This shows that  $nE_n \in O(1)$ . □

## G APPENDIX

LEMMA G.1. For any  $\theta \in [0, 1]$ ,  $r' \geq r$ ,

$$\mathbb{E} \left[ \sqrt{\Xi(\theta, X_{r'})} \right] \leq \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right].$$

PROOF. Fix  $\theta \in [0, 1]$ . When  $r' \geq r$  then  $X_{r'} \leq_{st} X_r$ , which in turn implies that  $\Xi(\theta, X_{r'}) \leq_{st} \Xi(\theta, X_r)$  as the mapping  $x \rightarrow \Xi(\theta, x)$  in Equation (50) is nondecreasing in  $[0, \infty)$ ,

Therefore,

$$\mathbb{E} \left[ \sqrt{\Xi(\theta, X_{r'})} \right] \leq \mathbb{E} \left[ \sqrt{\Xi(\theta, X_r)} \right],$$

as the mapping  $x \rightarrow \sqrt{x}$  is nondecreasing in  $[0, \infty)$ . □

## H APPENDIX: PROOF OF PROPOSITION 5.5

Recall that under the IEBP policy the system behaves as an M/G/1 queue with an exceptional first job in each busy period. The service times of first jobs in busy periods have pdf  $\tilde{f}_1$  and the service times of the other jobs have pdf  $g_1$ . The numbers of jobs served in different busy periods are iid rvs, characterized by the random variable  $M$ , so that the expected number of Willie jobs served during  $n$  W-BPs is  $T_W(n) = n\mathbb{E}[M]$ .

Let us calculate  $\mathbb{E}[M]$ . To this end, introduce  $\mathcal{G}_M(z) = \mathbb{E}[z^M]$ ,  $|z| \leq 1$ , the generating function of the number of jobs served in a busy period. Recall (Section 4) that the reconstructed service times of the first job served in different busy periods are iid rvs, and let  $Y$  be a generic reconstructed service time. Let  $\tau^*(s) = \mathbb{E}[e^{-Ys}] = \int_0^\infty e^{-sx} \tilde{f}_1(x) dx$  be the LST of the reconstructed service time. Since the LTS of the service times all the other Willie jobs in a W-BP is  $G_1^*(s)$ , we get from Reference [4]

$$\mathcal{G}_M(z) = z\tau^*(\lambda(1-d(z))), \quad |z| \leq 1, \quad (113)$$

where  $d(z)$  is the root with the smallest modulus of the equation  $t = zG_1^*(\lambda(1-t))$ .

Noting that  $d(1) = 1$  and  $\frac{d}{d(z)}|_{z=1} = \frac{1}{1-\lambda/\mu_1}$ , we obtain from Equation (113)

$$\mathbb{E}[M] = \frac{1 - \lambda/\mu_1 + \lambda\mathbb{E}[Y]}{1 - \lambda/\mu_1}, \quad (114)$$

provided that the stability condition  $\lambda/\mu_1 < 1$  holds. It remains to find  $\mathbb{E}[Y]$ . For that, we will use the identity  $\mathbb{E}[Y] = -\frac{d\tau^*(s)}{ds}|_{s=0}$ . But before that, we need to calculate  $\tau^*(s)$ .

When IEBP is enforced (or, equivalently, under  $H_1$ ), we know that  $Y$  has pdf  $\tilde{f}_1$  (see Section 4.2). Multiplying both sides of Equation (46) by  $g_1(x)$  and using the definition of  $\tilde{Z}(q, x)$  in Equation (35) along with Equation (47) gives

$$\tilde{f}_1(x) = (1 - pq)g_1(x) + q(g_1 * \hat{g}_2)(x),$$

where  $\hat{g}_2(x)$  is defined in Equation (48). Therefore,

$$\begin{aligned} \tau^*(s) &= \int_0^\infty e^{-sx} \tilde{f}_1(x) dx = \int_0^\infty e^{-sx} [(1 - pq)g_1(x) + q(g_1 * \hat{g}_2)(x)] dx \\ &= G_1^*(s) \left( 1 - pq + q \int_0^\infty e^{-st} \hat{g}_2(t) dt \right). \end{aligned} \quad (115)$$

Differentiating Equation (115) with respect to  $s$  at  $s = 0$  and using the identity<sup>2</sup>  $\int_0^\infty \hat{g}_2(t) dt = p$  yields

$$\begin{aligned} \mathbb{E}[Y] &= \frac{1 - pq}{\mu_1} + \frac{q}{\mu_1} \int_0^\infty \hat{g}_2(t) dt + q \int_0^\infty t \hat{g}_2(t) dt \\ &= \frac{1}{\mu_1} + q \int_0^\infty t \hat{g}_2(t) dt, \end{aligned}$$

By Equation (114),

$$\mathbb{E}[M] = \frac{1}{1 - \lambda/\mu_1} + \frac{\lambda q}{1 - \lambda/\mu_1} \int_0^\infty t \hat{g}_2(t) dt, \quad (116)$$

and

$$T_W(n) = n\mathbb{E}[M] = \frac{n}{1 - \lambda/\mu_1} + \frac{\lambda q n}{1 - \lambda/\mu_1} \int_0^\infty t \hat{g}_2(t) dt. \quad (117)$$

Now, we upper bound the integral in Equations (116) and (117). We have

$$\begin{aligned} \int_0^\infty t \hat{g}_2(t) dt &= \int_0^\infty \lambda e^{-\lambda v} \int_0^\infty t g_2(v + t) dv dt \\ &\leq \int_0^\infty \lambda e^{-\lambda v} \int_0^\infty (t + v) g_2(v + t) dv dt \\ &= \int_0^\infty \lambda e^{-\lambda v} \int_v^\infty u g_2(u) du dv \\ &\leq \int_0^\infty \lambda e^{-\lambda v} \int_0^\infty u g_2(u) du dv = \frac{1}{\mu_2}. \end{aligned}$$

Hence,  $\mathbb{E}[M] \leq \frac{1 + q\lambda/\mu_2}{1 - \lambda/\mu_1}$  and  $T_W(n) \leq n \left( \frac{1 + q\lambda/\mu_2}{1 - \lambda/\mu_1} \right)$ . This shows the upper bound in Equation (28). The lower bound is trivial.

If  $g_2(x) = \mu_2 e^{-\mu_2 x}$ , then from Equations (48) and (4), we find  $p = \frac{\lambda}{\mu_2 + \lambda}$  and  $\hat{g}_2(x) = \frac{\lambda \mu_2}{(\lambda + \mu_2)} e^{-\mu_2 x} = p \mu_2 e^{-\mu_2 x}$ , which yields Equation (29).

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<sup>2</sup>  $\int_0^\infty \hat{g}_2(t) dt = \int_0^\infty \lambda e^{-\lambda v} \int_v^\infty g_2(t) dt dv = \int_0^\infty \lambda e^{-\lambda v} (1 - G_2(v)) dv = 1 - G_2^*(\lambda) = p$ .



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